



Association of Workers' Compensation Boards of Canada
Association des commissions des accidents du travail du Canada

KSM Review

CFO Meeting – December 2014



Outline

- Presentation of Data:
 - Audiences
 - Themes / Re-categorization
- Recommendation of Measures:
 - External
 - Internal (for WCBs)
 - Discontinue
- Presentation of Data:
 - Trends/Commentary
- Timing of KSM measures

Presentation of Data - Audiences

- There are two main KSM audiences:
 1. External (public)
 2. Internal (all WCB staff)
- Do you agree with the outlined different requirements of external and internal users?
(see background paper for audience assessments)

Presentation of Data - Themes

- Do you agree with the re-categorization of themes? (see background paper for re-categorization)
- Should these category headings be added to the annual KSM standard report, to make it more readable?

Recommended Measures

- There are 3 lists of recommended measures up for discussion:
 1. External KSMs for all public users
 2. Internal KSMs for WCB staff
 3. KSMs recommended to be discontinued entirely

Recommended Measures - External

- Recommendation: To avoid clutter and confusion, for external audiences only provide one or two measures per subcategory.
- Do you agree with the individual KSMs that have been placed in the list of KSMs to be kept external? (see background paper for list)
 - Are there measures on the external list that should be moved to the internal (WCB) list?

Recommended Measures – Internal (WCBs)

- Recommendation: Additional measures should be provided to WCBs providing it is of added value/interest.
- The list of internal KSMs (for WCBs only) contains both the external measures plus KSMs only available to internal users (WCB staff).

Recommended Measures – Internal (WCBs)

- In general, should all (or most) KSMs not marked as external, remain internal?
- Some types of KSMs require specific discussion:
 1. Healthcare & Vocational Rehabilitation
 2. Percentage of Wage-Loss Claims off Compensation at X days
 3. Indicator Ratios

Recommended Measures – Internal (WCBs)

- Do you agree with the individual KSMs that have been placed in the list of KSMs to be kept internal? (see background paper for list)
 - Are there measures that appear only on the internal list that should be moved back to the external list? Or measures on the internal list that should be discontinued entirely?

Recommended Measures - Discontinue

- Do you agree with the measures recommended to be discontinued entirely? Should any of these measures be kept internally or externally?

Presentation of Data - Trends/Commentary

- General Discussion:
 - Should trends/commentary be provided to accompany data?
 - What are the benefits? Potential concerns?
 - If trends/commentary are provided, are they provided to both external and internal (WCB) audiences?

Timing of KSM Measures

- Could certain KSMs be published on a more timely basis? (see summary of when KSMs could be available in each jurisdiction)
 - Even if data is available sooner, can it be provided sooner (taking into account work schedules, annual report availability, etc)?
- NWISP reference period:
 - Is it worth exploring amending the definition for the reference period for Lost-time Claims with the NWISP Committee?



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Thank you!

Merci!

