KSM Review Worksheet - Fall 2014 CFO Meeting - Summary of Responses

Health Care related KSMs:	Keep External		Keep Internal; Do not Keep External	Do not Ke External; Do Keep Inter	o not
4.1.1. Current Year Health Care and Vocational Rehabilitation Benefit Costs Incurred for Assessable Employers		5	0	7	
5.1.1. Health Care and Vocational Rehabilitation Benefit Payments for All Years Paid During the Year for Assessable Employers		4	0	8	
7.1.1. Health Care and Vocational Rehabilitation Benefit Liabilities for Assessable Employers		3	1	8	

Operational KSMs:	Keep External Keep Internal; Do not Keep External		Do not Keep External; Do not Keep Internal
16. Average Calendar Days from Injury to First Payment Issued	10	1	1
17. Average Calendar Days from Registration to First Payment Issued	10	1	1

Financial KSMs	Keep Extern	Keep External Keep Internal; Do not Keep External		Do not Keep External; Do not Keep Internal	
4.1. Current Year Benefit Costs Incurred for Assessable employers	9		0		3
5.1. Benefit Payments for All Years Paid During the Year for Assessable employers	8		0		4
6. Benefit Costs Incurred	10		0		2
7.1. Total Benefit Liabilities for Assessable employers	10		0		2
8. Administration Costs for Assessable Employers	11		1		0
9. Total OH&S Costs Paid by Boards During Year	11		0		1
10. Assessment Revenue for Assessable employers	10		0		2
11. Total Premium Revenue	10		0		2
12. Assessable Payroll for Assessable employers	12		0		0
13.1. Actual Average Assessment Rate for Assessable employers	10		0		2
13.2. Provisional Average Assessment Rate for Assessable employers	11		0		1
14. Market Rate of Return	11		1		0
15. Percentage Funded	11		0		1
23. Real Rate of Return to Discount Fully Indexed Benefits (previously called Discount Rates)	9		1		2

Severity / Return to Work	Keep External	Keep Internal; Do not Keep External	Do not Keep External; Do not Keep Internal
18. Average Composite Duration of Claim	7	1	4
KSMs 25.1 Percentage of Wage-Loss Claims off	c	4	2
Compensation at 30 days		4	2
KSMs 25.2 Percentage of Wage-Loss Claims off	5	3	4
Compensation at 60 days	5	5	4
KSMs 25.3 Percentage of Wage-Loss Claims off	7	4	1
Compensation at 90 days		4	
KSMs 25.4 Percentage of Wage-Loss Claims off	6	4	2
Compensation at 120 days	0	4	2
KSMs 25.5 Percentage of Wage-Loss Claims off	8	3	1
Compensation at 180 days	0	5	
KSMs 25.6 Percentage of Wage-Loss Claims off	c	3	2
Compensation at 360 days		5	5

Injury Frequency Related	Keep External	Keep Internal; Do not Keep External	Do not Keep External; Do not Keep Internal
1. Number of Claims Reported	12	0	0
2. Total number of Lost-Time Claims	12	0	0
2.1. Number of New Lost-Time Claims for Assessable employers	12	0	0
3. Number of Fatalities Accepted	11	1	0
3.1. Number of Fatalities Accepted - Occupational Disease	10	1	0
3.2. Number of Fatalities Accepted - Injury	11	1	0
21. Injury Frequency (per 100 workers of assessable employers)	12	0	0
22. Percentage of Workforce Covered	10	1	1

Indicator Ratios	Indicator Ratios	Inc	dicator Ratios	Indicator Ratios
IR1 Administration Costs Per \$100 of Assessable Payroll	10		2	0

Health Care related KSMs:

<u>4.1.1. Current Year Health Care and Vocational Rehabilitation Benefit Costs Incurred for</u> <u>Assessable Employers</u>

Intent of Measure:

To measure the cost of health care and vocational rehabilitation benefits related to injuries and diseases that occurred in the year.

	Keep External/Internal	Commentary
NL	Don't Keep	Worker Services would never use a report that combines health care and vocational rehab costs.
PE	Don't Keep	Do not think these are comparable. No value in grouping these two items.
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Don't Keep	
QC	Keep External	
ON	Don't Keep	Not used by WSIB or requested by external stakeholders.
MB	Don't Keep	The HC and Voc Rehab combo is not useful. HC only is useful. Therefore
		delete.
SK	Keep External	Disclosed in Financial Statement notes re Benefit Liability
AB	Don't Keep	Limited value
BC	Don't Keep	
ΥT	Keep External	
NT/NU	Keep External	

5.1.1. Health Care and Vocational Rehabilitation Benefit Payments for All Years Paid During the Year for Assessable Employers

Intent of Measure:

To measure payments made for compensation of health care and vocational rehabilitation services during the year.

Survey Results:

External	4 Internal	0	Don't Keep	8
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		• · ·
	Keep External/Internal	Commentary
NL	Don't Keep	Worker Services would never use a report that combines health care and
		vocational rehab costs.
PE	Don't Keep	Do not think these are comparable. No value in grouping these two items.
NS	Don't Keep	Payment data is less relevant than cost data.
NB	Don't Keep	
QC	Keep External	
ON	Don't Keep	Not used by WSIB or requested by external stakeholders.
MB	Don't Keep	The HC and Voc Rehab combo is not useful. HC only is useful. Therefore
		delete.
SK	Keep External	Disclosed in Financial Statement notes re Benefit Liability
AB	Don't Keep	Limited value
BC	Don't Keep	
ΥT	Keep External	
NT/NU	Keep External	

7.1.1. Health Care and Vocational Rehabilitation Benefit Liabilities for Assessable Employers

Intent of Measure:

To measure the liabilities related to health care and vocational rehabilitation benefits of assessable employers

External	3	Internal	1	Don't Keep	8

	Keep External/Internal	Commentary
NL	Don't Keep	Worker Services would never use a report that combines health care and vocational rehab costs.
PE	Don't Keep	Do not think these are comparable. No value in grouping these two items.
NS	Don't Keep	Breakdown of liabilities is not in high demand.
NB	Don't Keep	
QC	Keep External	
	Don't Keep	Not used by WSIB or requested by external stakeholders.
MB	Don't Keep	The HC and Voc Rehab combo is not useful. HC only is useful. Therefore
		delete.
SK	Keep External	Disclosed in Financial Statement notes re Benefit Liability
AB	Don't Keep	Limited value - available in Board Annual Reports.
BC	Don't Keep	
ΥT	Keep External	
NT/NU	Keep Internal	

Operational KSMs:

16. Average Calendar Days from Injury to First Payment Issued

Intent of Measure:

To measure the performance of the industry as it relates to service to injured workers with respect to income continuity for those entitled to compensation. Thus, measures industry performance from the injured worker's point of view.

External 10 Internal 1 Don't Keep 1		
	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep Internal	Useful to see trends - but not comparable to other board, as board differ in what is excluded/included. May lead to incorrect conclusion.
NS	Keep External	Simple to calculate, widely used, relevant. One of the few "service" measures reported.
NB	Keep External	
QC	Keep External	We're willing to keep external but we will not provide an argument if majority wishes to drop.
ON	Don't Keep	Not used by WSIB or requested by external stakeholders.
MB	Keep External	WCB of Manitoba's target is 70%. This is a good overall timeliness measure.
SK	Keep External	WCB Sask includes payments to ERS (salary top up), If this could be

JK	Keep External	web sask includes payments to EKS (salary top up), if this could be
		shared more timely would be beneficial (ie Quick Stat), Service Indicator
		re BSC
AB	Keep External	One of few indicators of operational efficiency.
BC	Keep External	
ΥT	Keep External	this is a very important measure from our perspective
NT/NU	Keep External	

17. Average Calendar Days from Registration to First Payment Issued

Intent of Measure:

To measure industry performance as it relates to service delivery to injured workers from the Board/Commission's point of view and from the injured worker's point of view.

Survey Results:

External 10 Internal 1 Don't Keep 1		
	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep External	For external interest parties, this would be a more comparable measure than 16.
NS	Keep External	Simple to calculate, widely used, relevant. One of the few "service" measures reported.
NB	Keep External	
QC	Keep External	We're willing to keep external but we will not provide an argument if majority wishes to drop.
ON	Don't Keep	Not used by WSIB or requested by external stakeholders.
MB	Keep External	This is a good internal effectiveness measure.
SK	Keep Internal	If this could be shared more timely would be beneficial (ie Quick Stat)
AB	Keep External	One of few indicators of operational efficiency.
BC	Keep External	
ΥT	Keep External	this is a very important measure from our perspective
NT/NU	Keep External	

Financial KSMs:

4.1. Current Year Benefit Costs Incurred for Assessable employers

Intent of Measure:

To measure the cost of benefits related to injuries and diseases that occurred in the year.

External 9 Internal 0 Don't Keep	3
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	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep External	useful measure
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep External	
QC	Keep External	
ON	Don't Keep	Not used by WSIB or requested by external stakeholders.
MB	Don't Keep	This is an imperfect measure. Prefer current yr benefit cost for all
		employers except GECA (no liability calc'd for GECA)
SK	Keep External	Per Financial statements
AB	Don't Keep	Limited value - available in Board Annual Reports.
BC	Keep External	
ΥT	Keep External	
NT/NU	Keep External	

5.1. Benefit Payments for All Years Paid During the Year for Assessable employers

Intent of Measure:

To measure payments made for compensation during the year.

Survey Results:

Externa	I 8 Inte	rnal 0 Don't Keep 4
	Keep External/Internal	Commentary
NL	Keep External	
	Keep External	Although stated keep external - there is concern that Stakeholder often confsued this with "incurred" cost.
NS	Don't Keep	Payment data is less relevant than cost data.
	Keep External	
	Keep External	
	Don't Keep	Not used by WSIB or requested by external stakeholders.
MB	Don't Keep	This is an imperfect measure. Prefer current yr benefit cost for all
		employers except GECA (no liability calc'd for GECA)
SK	Keep External	Per Financial statements
	Don't Keep	Limited value
BC	Keep External	
	Keep External	
NT/NU	Keep External	

6. Benefit Costs Incurred

Intent of Measure:

To measure the expenditure in the statement of revenues and expenditures directly related to the compensation system.

External 10 Internal 0	Don't Keep 2	
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	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep External	useful measure
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep External	
QC	Keep External	
ON	Don't Keep	Stakeholders main concern benefit liability.
MB	Keep External	
SK	Keep External	Per Financial statements
AB	Don't Keep	Limited value - available in Board Annual Reports.
BC	Keep External	
ΥT	Keep External	
NT/NU	Keep External	

7.1. Total Benefit Liabilities for Assessable employers

Intent of Measure:

To measure the liabilities related to benefits of assessable employers.

Survey Results:

External 10 Internal 0 Don't Keep 2		
	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep External	useful measure
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep External	
QC	Keep External	
ON	Keep External	Obligations owed by current and future employers. Significant item on
		balance sheet. Stakeholder interested in this KSM.
MB	Don't Keep	This measure is not useful for the public. When the Actuary wants to
		review it to compare own WCB to other Canadian WCBs - this measure
		doesn't provide enough detail - therefore, the Actuary uses the financial
		statements not this measure.
SK	Keep External	Per Financial statements
AB	Don't Keep	Limited value - available in Board Annual Reports.
BC	Keep External	
ΥT	Keep External	
NT/NU	Keep External	

8. Administration Costs for Assessable Employers

Intent of Measure:

To measure the cost of administering the system (except OH&S and other legislated obligations). To provide a comparable administration cost figure, focusing on the administration of claims and employer services, with inclusions and exclusions from the financial statement figure due to operating or legislated differences between jurisdictions.

Survey Results:

External 1 Internal 1 Don't Keep 0

	Keep External/Internal	Commentary
NL	Keep Internal	\$ costs not comparable across Boards (ratios are)
PE	Keep External	useful measure
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep External	
QC	Keep External	
ON	Keep External	Stakeholders and standing committee interested in effiiciencies of each
		board.
MB	Keep External	
SK	Keep External	Per Financial statements
AB	Keep External	Key metric requested/reviewed by stakeholders.
BC	Keep External	
ΥT	Keep External	
NT/NU	Keep External	

9. Total OH&S Costs Paid by Boards During Year

Intent of Measure:

To measure monies invested in occupational health and safety activities. Due to legislative and operating differences, occupational health and safety costs vary considerably from jurisdiction to jurisdiction.

Survey Results:

External 11 Internal 0 Don't Keep 1

	Keep External/Internal	Commentary
NL	Don't Keep	% of OHS costs paid by a Board per year may be a better indicator. The
		present indicator does not adjust for the size of the Board and associated
		operating costs.
PE	Keep External	useful measure
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep External	
QC	Keep External	
ON	Keep External	Shows expenses not within control of each juridiction.
MB	Keep External	
SK	Keep External	Per Financial statements
AB	Keep External	Good indicator of investment in OH&S activities.
BC	Keep External	
	Keep External	
NT/NU	Keep External	

10. Assessment Revenue for Assessable employers

Intent of Measure:

To measure the charges made to assessable employers for the current assessment year and the adjustments to assessment revenues of previous assessment years.

External 10 Internal 0 Don't Keep 2				
	Keep External/Internal	Commentary		
NL	Keep External			
PE	Keep External	useful measure		
NS	Keep External	Simple to calculate, widely used, relevant.		
NB	Keep External			
QC	Keep External			
	Don't Keep	Captured in KSM 11 total premium revenue.		

ON	Don't Keep	Captured in KSM 11 total premium revenue.
MB	Keep External	
SK	Keep External	Per Financial statements
AB	Keep External	
	Don't Keep	
ΥT	Keep External	
NT/NU	Keep External	

11. Total Premium Revenue

Intent of Measure:

To measure the charges made to assessable employers for the current assessment year and the adjustments to assessment revenues of previous assessment years.

Survey Results:

Externa	al <u>10</u> Inte	ernal 0 Don't Keep 2
	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep External	useful measure
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep External	
QC	Keep External	We're willing to keep external but we will not provide an argument if
		majority wishes to drop.
ON	Keep External	Provides revenue for rateable employers and portion of Sch 2 admin fees.
		Of interest to stakeholders.
MB	Keep External	
SK	Keep External	Per Financial statements
AB	Don't Keep	Self-insured revenue not as relevant.
BC	Don't Keep	
ΥT	Keep External	
NT/NU	Keep External	

12. Assessable Payroll for Assessable employers

Intent of Measure:

To provide a measure of economic activity of assessable employers through their collective payroll.

External 12 Internal 0 Don't Keep 0	ernal 0 Don't Keep 0
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	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep External	useful measure
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep External	
QC	Keep External	
ON	Keep External	Provides size of payroll base and used as demonimator in several
		indicatior ratio calculations.
MB	Keep External	
SK	Keep External	Per Financial statements
AB	Keep External	
BC	Keep External	
ΥT	Keep External	
NT/NU	Keep External	

13.1. Actual Average Assessment Rate for Assessable employers

Intent of Measure:

To measure the average rate actually collected from the assessable payroll. Comparison of this rate with the forecasted rate (KSM #13.2) gives information on the changes in the mix of economic activity.

Survey Results:

Externa	al <u>10</u> Inte	rnal 0 Don't Keep 2
	Keep External/Internal	Commentary
NL	Keep External	
PE	Don't Keep	Provisional is what is requested. No useful / not compariable
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep External	
QC	Keep External	
ON	Don't Keep	Not widely used.
MB	Keep External	
SK	Keep External	Per Financial statements
AB	Keep External	
BC	Keep External	
ΥT	Keep External	
NT/NU	Keep External	

13.2. Provisional Average Assessment Rate for Assessable employers

Intent of Measure:

To measure the financial rate assessed income needed for the year.

Survey Results:

External 11 Internal 0

Don't Keep 📃

	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep External	useful measure
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep External	
QC	Keep External	
ON	Don't Keep	Already widely published by WSIB, included in preface materials.
MB	Keep External	
SK	Keep External	Per Financial statements
AB	Keep External	
BC	Keep External	
ΥT	Keep External	
NT/NU	Keep External	

14. Market Rate of Return

Intent of Measure:

To measure gross investment performance of the fund during the year irrespective of any smoothing mechanism.

Survey Results:

Externa	External 1 Internal 1 Don't Keep 0			
	Keep External/Internal	Commentary		
NL	Keep External			
PE	Keep External	useful measure		
NS	Keep External	Simple to calculate, widely used, relevant.		
NB	Keep Internal			
QC	Keep External			
ON	Keep External	Shows investment performance to let stakeholders know how well monies were invested.		
MB	Keep External			
SK	Keep External	Per Financial statements		
AB	Keep External			
BC	Keep External			
ΥT	Keep External			
NT/NU	Keep External			

15. Percentage Funded

Intent of Measure:

To measure the overall financial situation for the reference year.

Survey Results:

External 11 Internal 0

Don't Keep 📒

	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep External	useful measure
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep External	
QC	Keep External	
ON	Don't Keep	Sufficiency ratio more widely used.
MB	Keep External	
SK	Keep External	Per Financial statements
AB	Keep External	
BC	Keep External	
ΥT	Keep External	
NT/NU	Keep External	

23. Real Rate of Return to Discount Fully Indexed Benefits (previously called Discount Rates)

Intent of Measure:

To measure the strength of liabilities or the expectations regarding future investment performance.

Externa	al 9 Inte	rnal 1 Don't Keep 2
	Keep External/Internal	Commentary
NL PE NS	Keep External	
PE	Keep External	useful measure
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep Internal	
NB QC ON	Keep External	
ON	Don't Keep	No widespread use.
MB	Keep External	
SK	Keep External	Per Financial statements
AB	Keep External	
	Don't Keep	
	Keep External	
NT/NU	Keep External	

18. Average Composite Duration of Claim

Intent of Measure:

To provide a system measure of injury severity. System cost driver. Is related to the effectiveness of return to work efforts and disability management. Tries to reflect the number of days lost from work.

Externa	al 7 Inte	rnal 1 Don't Keep 4		
	Keep External/Internal	Commentary		
NL	Don't Keep	When the denominator (i.e. <i>#</i> of lost time claims) falls faster than the numerator (i.e. duration days), the average composite duration increases. So, despite best claims management efforts to reduce duration, the average composite duration will continue to increase where a reduction in the number of lost time claims is realized. Essentially, successful prevention efforts to reduce the number of new lost time injuries has a negative impact on the organization's duration based on the application of the average composite index calculation. In this respect, the index is not considered to be a good measure of claims duration as it is more responsive to fluctuations in the number of new lost time injuries and doesn't link duration results to claims management and related operational activities.		
PE	Don't Keep	Extreme lack of understanding of this KSM		
NS	Keep External	Simple to calculate, widely used, relevant.		
NB	Keep Internal			
QC	Keep External			
ON	Don't Keep	Has never been a KSM provided by WSIB.		
MB	Keep External			
SK	Keep External			
AB	Keep External	Measure of return-to-work effectiveness.		
BC	Don't Keep			
ΥT	Keep External			
NT/NU	Keep External			

KSMs 25.1 Percentage of Wage-Loss Claims off Compensation at 30 days

Intent of Measure:

To measure how soon injured workers leave the wage-loss compensation system permanently.

Survey Results:

External	6	Internal	4	Don't Keep	2
LACCIDAL	U	memai		DOILLINCOP	Z

	Keep External/Internal	Commentary	
NL	Don't Keep	this is not a measure that we have data for or report on.	
PE	Keep Internal	Not a measure of severity. Not comparable. Potentially used for "self"	
		trending.	
NS	Keep External	Simple to calculate, widely used, relevant.	
NB	Keep Internal		
QC	Keep External		
ON	Don't Keep	Not widely used by WSIB or external stakeholders.	
MB	Keep Internal	This is not a useful external measure because it is not readily understood.	
		However, since it is potentially useful to compare WCBs for RTW - it	
		should be kept internally.	
SK	Keep External	Could be Internal as well run off table explanation	
AB	Keep External		
BC	Keep Internal	Keep internal as it may confuse stakeholders by having so many	
		variations of the percentage.	
ΥT	Keep External		
NT/NU	Keep External		

KSMs 25.2 Percentage of Wage-Loss Claims off Compensation at 60 days

Intent of Measure:

To measure how soon injured workers leave the wage-loss compensation system permanently.

Survey Results:

External	5	Internal	2	Don't Keep	
LALEIHAI	5	ппенна	5	Dunt Keep	

	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep Internal	Not a measure of severity. Not comparable. Potentially used for "self" trending.
NS	Don't Keep	While these measures are simple to calculate and relevant in terms of claim length, clutter an be reduced by going to wider intervals without much loss of utility.
NB	Keep Internal	
QC	Keep External	
ON	Don't Keep	Not widely used by WSIB or external stakeholders.
MB	Keep Internal	This is not a useful external measure because it is not readily understood. However, since it is potentially useful to compare WCBs for RTW - it should be kept internally.
SK	Keep External	
AB	Keep External	
BC	Don't Keep	
ΥT	Keep External	
NT/NU	Keep External	

KSMs 25.3 Percentage of Wage-Loss Claims off Compensation at 90 days

Intent of Measure:

To measure how soon injured workers leave the wage-loss compensation system permanently.

Survey Results:

External	7	Internal	4	Don't Keep 📕	1
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	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep Internal	Not a measure of severity. Not comparable. Potentially used for "self"
		trending.
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep Internal	
QC	Keep External	
ON	Don't Keep	Not widely used by WSIB or external stakeholders.
MB	Keep Internal	This is not a useful external measure because it is not readily understood.
		However, since it is potentially useful to compare WCBs for RTW - it
		should be kept internally.
SK	Keep External	
AB	Keep External	
BC	Keep Internal	Keep internal as it may confuse stakeholders by having so many
		variations of the percentage.
ΥT	Keep External	
NT/NU	Keep External	

KSMs 25.4 Percentage of Wage-Loss Claims off Compensation at 120 days

Intent of Measure:

To measure how soon injured workers leave the wage-loss compensation system permanently.

Survey Results:

External 6 Internal 4 Don't Keep

	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep Internal	Not a measure of severity. Not comparable. Potentially used for "self" trending.
NS	Don't Keep	While these measures are simple to calculate and relevant in terms of claim length, clutter an be reduced by going to wider intervals without much loss of utility.
NB	Keep Internal	
QC	Keep External	
ON	Don't Keep	Not widely used by WSIB or external stakeholders.
MB	Keep Internal	This is not a useful external measure because it is not readily understood. However, since it is potentially useful to compare WCBs for RTW - it should be kept internally.
SK	Keep External	
AB	Keep External	
BC	Keep Internal	Keep internal as it may confuse stakeholders by having so many variations of the percentage.
ΥT	Keep External	
NT/NU	Keep External	

KSMs 25.5 Percentage of Wage-Loss Claims off Compensation at 180 days

Intent of Measure:

To measure how soon injured workers leave the wage-loss compensation system permanently.

Survey Results:

Externa	al <u>8</u> Inte	rnal 3 Don't Keep 1
	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep Internal	Not a measure of severity. Not comparable. Potentially used for "self"
		trending.
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep Internal	
QC	Keep External	
ON	Don't Keep	Not widely used by WSIB or external stakeholders.
MB	Keep Internal	This is not a useful external measure because it is not readily understood.
		However, since it is potentially useful to compare WCBs for RTW - it
		should be kept internally.
SK	Keep External	
AB	Keep External	
BC	Keep External	This % is published in the Annual Report.
ΥT	Keep External	
NT/NU	Keep External	

KSMs 25.6 Percentage of Wage-Loss Claims off Compensation at 360 days

Intent of Measure:

To measure how soon injured workers leave the wage-loss compensation system permanently.

Survey Results:

External 6 Internal 3 Don't Keep 3

		-
	Keep External/Internal	Commentary
NL	Keep External	
PE		Not a measure of severity. Not comparable. Potentially used for "self" trending.
NS	Don't Keep	While these measures are simple to calculate and relevant in terms of claim length, clutter an be reduced by going to wider intervals without much loss of utility.
NB	Keep Internal	
QC	Keep External	
ON	Don't Keep	Not widely used by WSIB or external stakeholders.
MB		This is not a useful external measure because it is not readily understood. However, since it is potentially useful to compare WCBs for RTW - it should be kept internally.
SK	Keep External	
AB	Keep External	
BC	Don't Keep	
ΥT	Keep External	
NT/NU	Keep External	

Injury Frequency Related:

1. Number of Claims Reported

Intent of Measure:

To measure the volume of claims reported reflecting adjudicative activity for the year.

Survey Results:

Externa	al <u>12</u> Inte	rnal 0 Don't Keep 0				
	Keep External/Internal	Commentary				
NL	Keep External	Valid to quickly compute the magnitude of compensable injury in Canada				
PE	Keep External	Used often Externally - comparable				
NS	Keep External	Simple to calculate, widely used, relevant.				
NB	Keep External					
QC	Keep External	We're willing to keep external but we will not provide an argument if majority wishes to drop.				
ON	Keep External	This is a key cost driver of the system. Keeping this KSM is also consistent with WSIB corporate metrics since this is included in the published document "By the Numbers".				
MB	Keep External					
SK	Keep External	Publish this stat, Support Mission Zero				
AB	Keep External	Overall system driver.				
BC	Keep External					
ΥT	Keep External					
NT/NU	Keep External					

2. Total number of Lost-Time Claims

Intent of Measure:

To measure the volume of compensated lost-time claims resulting from injuries, which occurred in the reference year, and diseases, which were diagnosed/reported in the reference year. Also a system cost driver.

0

Survey Results:

External	

12 Internal

Don't Keep

	Keep External/Internal	Commentary
NL	Keep External	Valid to quickly compute the magnitude of compensable injury in Canada
PE	Keep External	Used often Externally - comparable
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep External	
QC	Keep External	
ON	Keep External	This is a key cost driver of the system. Keeping this KSM is also consistent with WSIB corporate metrics since this is included in the published document "By the Numbers".
MB	Keep External	Keep measure but re-label to "Number of New Lost-Time Claims" in keeping with label for 2.1.
SK	Keep External	
AB	Keep External	Overall system driver.
BC	Keep External	
ΥT	Keep External	
NT/NU	Keep External	

2.1. Number of New Lost-Time Claims for Assessable employers

Intent of Measure:

To measure the volume of compensated lost-time claims resulting from injuries, which occurred in the reference year, and diseases, which were diagnosed/reported in the reference year. Also a system cost driver.

Survey Results:

Externa	al <u>12</u> Inte	rnal 0 Don't Keep 0			
	Keep External/Internal	Commentary			
NL	Keep External	Used extensively			
PE	Keep External	Used often Externally - comparable			
NS	Keep External	Simple to calculate, widely used, relevant.			
NB	Keep External				
QC	Keep External				
ON	Keep External	This is a key cost driver of the system. Keeping this KSM is also consistent with WSIB corporate metrics since this is included in the published document "By the Numbers".			
MB	Keep External				
SK	Keep External				
AB	Keep External	Overall system driver.			
BC	Keep External				
ΥT	Keep External				
NT/NU	Keep External				

3. Number of Fatalities Accepted

Intent of Measure:

To measure in aggregate the most serious workplace injuries within the system. Useful for monitoring trends.

External	11	Internal	1	Don't K	Keep 0	

	Keep External/Internal	Commentary								
NL	Keep External	Used extensively								
PE	Keep External	Used often Externally - comparable								
NS	Keep External	nple to calculate, widely used, relevant.								
NB	Keep Internal									
QC	Keep External									
ON	Keep External	Sensitive measure important to stakeholders, however we recommend that the definition of this KSM changes to Accepted Traumatic and OD Fatalities where the individual died in the year (By Year of Death). This would be consistent with what WSIB provides to the Ministry of Labour for WSIB Day of Mourning Numbers. Having different fatality numbers is confusing to stakeholders?								
MB	Keep External									
SK	Keep External									
AB	Keep External									
BC	Keep External									
ΥT	Keep External									
NT/NU	Keep External									

3.1. Number of Fatalities Accepted - Occupational Disease

Intent of Measure:

To identify, among the accepted fatalities reported in KSM 3, how many result from an occupational disease.

Survey Results:

Externa	al <u>10</u> Inte	rnal 1 Don't Keep 0												
	Keep External/Internal	Commentary												
NL	Keep External	sed extensively												
PE	Keep External	lsed often Externally - comparable												
NS	Keep External	imple to calculate, widely used, relevant.												
NB	Keep Internal													
QC	Keep External													
ON		Sensitive measure important to stakeholders. As stated above, consideration should be given to change this definition to Accepted OD Fatalities by Year of Death, (individuals who died in the year). This would be consistent with what WSIB provides to the Ministry for Day of Mourning. Having different fatality numbers is confusing to stakeholders?												
MB	Keep External													
SK	Keep External	Many inquiries re comparison to other jurisdictions												
AB	Keep External	OD of increasing interest for many Boards.												
BC	Keep External													
ΥT														
NT/NU	Keep External													

3.2. Number of Fatalities Accepted - Injury

Intent of Measure:

To identify, among the accepted fatalities reported in KSM 3, how many result from a work injury.

External	11	Internal	1	Don't Keep	0
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	Keep External/Internal	Commentary									
NL	Keep External	Used extensively									
PE	Keep External	ed often Externally - comparable									
NS	Keep External	nple to calculate, widely used, relevant.									
NB	Keep Internal										
QC	Keep External										
ON	Keep External	Sensitive measure important to stakeholders, however we recommend that the definition of this KSM changes to Accepted Traumatic Fatalities where the individual died in the year (By Year of Death). This would be consistent with what WSIB provides to the Ministry of Labour and is published in "By the Numbers". Having different fatality numbers is confusing to stakeholders?									
MB	Keep External										
SK	Keep External										
AB	Keep External										
BC	Keep External										
ΥT	Keep External										
NT/NU	Keep External										

21. Injury Frequency (per 100 workers of assessable employers)

Intent of Measure:

To measure the risk of workplace injury for workers in each jurisdiction in terms of the proportion of workers who suffer a lost-time work injury.

Survey Results:

Externa	al <u>12</u> Inte	rnal 0 Don't Keep 0										
	Keep External/Internal	Commentary										
NL	Keep External	Used extensively										
PE	Keep External	sed often Externally - comparable										
NS	Keep External	nple to calculate, widely used, relevant.										
NB	Keep External											
QC	Keep External											
ON	Keep External	Key prevention measure for the system. Keeping this KSM is also										
		consistent with WSIB corporate metrics since this is included in the										
		published document "By the Numbers".										
MB	Keep External											
SK	Keep External											
AB	Keep External	Overall system driver.										
BC	Keep External											
ΥT	Keep External											
NT/NU	Keep External											

22. Percentage of Workforce Covered

Intent of Measure:

To measure the proportion of the employed labour force that is eligible for benefits under the provincial, territorial and federal workers' compensation system.

External	10	Internal	1	Don't Keep 📕	1
				· -	

	Keep External/Internal	Commentary
NL	Keep External	Used extensively
PE	Keep External	Used often Externally - comparable
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep External	
QC	Keep External	
ON	Keep External	Shows how many individuals are covered under WSIB to provide scope of coverage. Numbers also provided in WSIB's "By the Numbers" publication.
MB	Keep External	
SK	Keep External	Excluded Industry review
AB	Keep Internal	May be of interest internally; little value on a comparative basis.
BC	Don't Keep	
ΥT	Keep External	
NT/NU	Keep External	

Indicator Ratios:

IR1 Administration Costs Per \$100 of Assessable Payroll

Intent of Measure:

To measure the observed cost of administering the system per \$100 of assessable payroll to make it comparable between Boards/Commissions. Useful for monitoring trends.

Externa	al <u>10</u> Inte	rnal 2 Don't Keep 0
	Keep External/Internal	Commentary
NL	Keep External	
PE	Keep External	Used often Externally - comparable
NS	Keep External	Simple to calculate, widely used, relevant.
NB	Keep Internal	
QC	Keep External	
ON	Keep External	Stakeholders interested in efficiency of the Board.
MB	Keep External	
SK	Keep External	
AB	Keep External	Operational efficiency measure.
BC	Keep External	
ΥT	Keep External	
NT/NU	Keep Internal	

Jurisdictional Responses

Health Care related KSMs:	NL	PE	NS	NB	QC	ON	MB	SK	AB	BC	YT	NT/NU
4.1.1. Current Year Health Care and Vocational Rehabilitation Benefit Costs Incurred for Assessable Employers	Don't Keep	Don't Keep	External	Don't Keep	External	Don't Keep	Don't Keep	External	Don't Keep	Don't Keep	External	External
Employers	Don't Keep	Don't Keep	Don't Keep	Don't Keep	External	Don't Keep	Don't Keep	External	Don't Keep	Don't Keep	External	External
7.1.1. Health Care and Vocational Rehabilitation Benefit Liabilities for Assessable Employers	Don't Keep	Don't Keep	Don't Keep	Don't Keep	External	Don't Keep	Don't Keep	External	Don't Keep	Don't Keep	External	Internal
Self-Insured KSMs:	NL	PE	NS	NB	QC	ON	MB	SK	AB	BC	YT	NT/NU
16. Average Calendar Days from Injury to First Payment Issued	External	Internal	External		External	Don't Keep	External	External	External	External	External	External
17. Average Calendar Days from Registration to First Payment Issued	External	External	External	External	External	Don't Keep	External	Internal	External	External	External	External
Financial KSMs	NL	PE	NS	NB	QC	ON	MB	SK	AB	BC	YT	NT/NU
4.1. Current Year Benefit Costs Incurred for Assessable employers	External	External	External		External	Don't Keep	Don't Keep	External	Don't Keep	External	External	External
5.1. Benefit Payments for All Years Paid During the Year for Assessable employers	External	External	Don't Keep	External	External	Don't Keep	Don't Keep	External	Don't Keep	External	External	External
6. Benefit Costs Incurred	External	External	External	External	External	Don't Keep	External	External	Don't Keep	External	External	External
7.1. Total Benefit Liabilities for Assessable employers	External	External	External	External	External	External	Don't Keep	External	Don't Keep	External	External	External
8. Administration Costs for Assessable Employers	Internal	External	External	External	External	External	External	External	External	External	External	External
9. Total OH&S Costs Paid by Boards During Year	Don't Keep	External	External	External	External	External	External	External	External	External	External	External
10. Assessment Revenue for Assessable employers	External	External	External	External	External	Don't Keep	External	External	External	Don't Keep	External	External
11. Total Premium Revenue	External	External	External	External	External	External	External	External	Don't Keep	Don't Keep	External	External
12. Assessable Payroll for Assessable employers	External		External	External	External	External	External	External	External	External	External	External
13.1. Actual Average Assessment Rate for Assessable employers	External	Don't Keep	External	External	External	Don't Keep	External	External	External	External	External	External
13.2. Provisional Average Assessment Rate for Assessable employers	External	External	External	External	External	Don't Keep	External	External	External	External	External	External
14. Market Rate of Return	External	External	External	Internal	External	External	External	External	External	External	External	External
15. Percentage Funded	External	External	External	External	External	Don't Keep	External	External	External	External	External	External
23. Real Rate of Return to Discount Fully Indexed Benefits (previously called Discount Rates)	External	External	External	Internal	External	Don't Keep	External	External	External	Don't Keep	External	External

Severity / Return to Work	NL	PE	NS	NB	QC	ON	MB	SK	AB	BC	YT	NT/NU
18. Average Composite Duration of Claim	Don't Keep	Don't Keep	External	Internal	External	Don't Keep	External	External	External	Don't Keep	External	External
KSMs 25.1 Percentage of Wage-Loss Claims off Compensation at 30 days	Don't Keep	Internal	External	Internal	External	Don't Keep	Internal	External	External	Internal	External	External
KSMs 25.2 Percentage of Wage-Loss Claims off Compensation at 60 days	Don't Keep	Internal	Don't Keep	Internal	External	Don't Keep	Internal	External	External	Don't Keep	External	External
KSMs 25.3 Percentage of Wage-Loss Claims off Compensation at 90 days	External	Internal	External	Internal	External	Don't Keep	Internal	External	External	Internal	External	External
KSMs 25.4 Percentage of Wage-Loss Claims off Compensation at 120 days	External	Internal	Don't Keep	Internal	External	Don't Keep	Internal	External	External	Internal	External	External
KSMs 25.5 Percentage of Wage-Loss Claims off Compensation at 180 days	External	Internal	External	Internal	External	Don't Keep	Internal	External	External	External	External	External
KSMs 25.6 Percentage of Wage-Loss Claims off Compensation at 360 days	External	Internal	Don't Keep	Internal	External	Don't Keep	Internal	External	External	Don't Keep	External	External
Industry Francisco Dalatad	- NI		NC	ND	00		MD	CI	4.5	DO	УЛ	
Injury Frequency Related	NL	PE	NS	NB	QC	ON	MB	SK	AB	BC	YT	NT/NU
1. Number of Claims Reported	External	External	External	External	External	External	External	External	External	External	External	External
2. Total number of Lost-Time Claims	External	External	External	External	External	External	External	External	External	External	External	External
2.1. Number of New Lost-Time Claims for Assessable employers	External	External	External	External	External	External	External	External	External	External	External	External
3. Number of Fatalities Accepted	External	External	External	Internal	External	External	External	External	External	External	External	External
3.1. Number of Fatalities Accepted - Occupational Disease	External	External	External	Internal	External	External	External	External	External	External		External
3.2. Number of Fatalities Accepted -	External	External	External	Internal	External	External	External	External	External	External	External	External
21. Injury Frequency (per 100 workers of assessable employers)	External	External	External	External	External	External	External	External	External	External	External	External
22. Percentage of Workforce Covered	External	External	External	External	External	External	External	External	Internal	Don't Keep	External	External

Indicator Ratios	NL	PE	NS	NB	QC	ON	MB	SK	AB	BC	ΥT	NT/NU
IR1 Administration Costs Per \$100 of	Extornal	External	Extornal	Internal	Extornal	External	External	Extornal	External	External	External	Internal
Assessable Payroll	External	External	External	Internal	External	memai						