

AWCBC Spring Meeting

Quebec

April 6/7 2022

Can you provide an update on the following items:

- 1) What are the current claim volumes in your jurisdiction? Have there been changes in recent years/ what do you attribute this to?

Lésions professionnelles	2015	2016	2017	2018	2019	2020
Lésions d'origine acceptées	87 618	90 414	96 135	103 406	107 465	104 732
Accidents du travail	81 765	82 179	86 223	91 711	94 679	94 750
Maladies professionnelles	5 853	8 235	9 912	11 695	12 786	9 982
<i>Surdité</i>	4 896	7 307	8 872	10 608	11 712	9 024
Taux de lésions par 1000 travailleurs ETC couverts ³	27,6	28	29,1	30,9	31,6	31,9
Taux d'acceptation des lésions d'origine	80,8%	81,6%	81,9%	81,7%	81,9%	82,1%

- 2) Have there been any recent significant legislation or policy changes? Or any coming up this year?

See answer to question 3

- 3) What are the current challenges your organization is experiencing?

For the implementation of the LMRSST a project structure was created in order to manage three regulatory deliveries.

Delivery 1 (6 octobre 2021)

- ✓ Regulation on occupational diseases/Règlement sur les maladies professionnelles
- ✓ Psychological health Santé psychologique
- ✓ Management of late complaints /Encadrement réclamations tardives
- ✓ Oncology, Scientific and Occupational Lung Diseases Committees/ Comités Oncologique, Scientifique et des Maladies professionnelles pulmonaires (*en attente des nominations par le MTESS*)

✓ Delivery 2 (6 avril 2022)

- ✓ Travailleurs domestiques/ Domestic workers
- ✓ Définition de dirigeant /Definition of leader
- ✓ Délai de prescription des réclamations d'indemnités de décès/ Limitation period for death benefit claims
- ✓ Encadrement des fournisseurs/Supervision of suppliers

✓ **Delivery 3 (6 octobre 2022)**

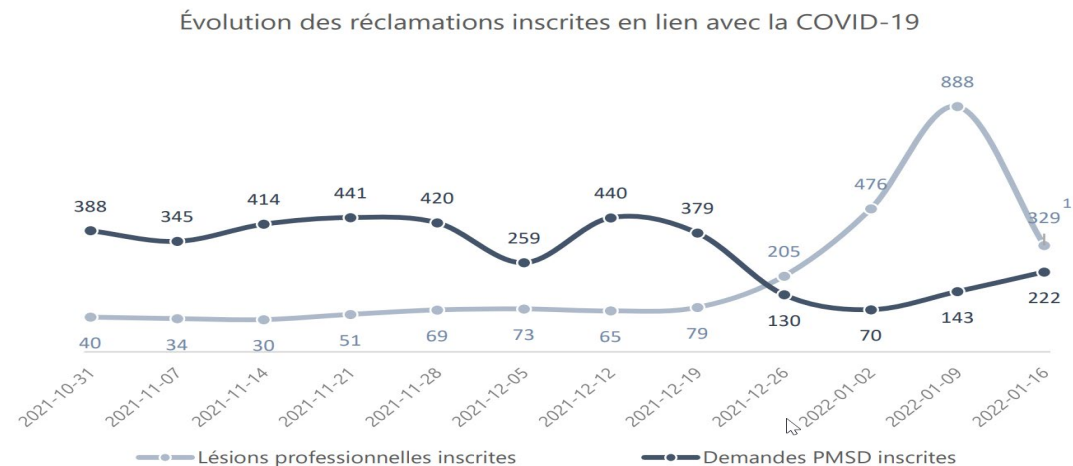
- ✓ Assignation temporaire /Temporary assignment
- ✓ Accommodement raisonnable /Reasonable accommodation
- ✓ Recherche d'emploi /Job search
- ✓ Réadaptation avant consolidation /Rehabilitation before consolidation
- ✓ Travailleurs expérimentés /Experienced workers

4) Are there any new initiatives your jurisdiction is undertaking?

Yes, see answer to question 3

5) COVID-19 update: volume, claim management, impact on RTW, treatment, other challenges?

Since the beginning of the Covid-19 pandemic, The CNESST has treated 30 989. Even there was many alleviations related to claims admission especially since January 2022 date at which the PCR tests were restricted to a group of employees, we still on a plateau.



The major impact related to Covid-19 claims is related to long Covid cases. There is a difficulty in determining with medical certainty the long Covid diagnostic. Moreover, there are no specific programs for these cases. We still exploring the best practices and relevant solutions in order to manage the situation.

6) Psychological injury update: volume, claim management, impact on RTW, treatment, other challenges?

There is a little increase in the number of psychological injuries in the CNESST since 2018.
2018: 3 595
2019: 3 897
2020: 3 889

7) Working from home: are you continuing to WFH? What is your jurisdiction's short term/long term plans?

Work from home will continue under hybrid model. This is the link to the policy on working from home in Quebec.

[Politique-cadre en matière de télétravail pour le personnel de la fonction publique \(quebec.ca\)](#)