

## **LMR Program Review Recommendations Summary**

1. Introduce Employment Readiness Services earlier in the claim as part of early LMR intervention.
2. Provide relocation assistance to workers who meet specific criteria to assist them in achieving vocational goals and obtaining realistic employment opportunities.
3. Ensure employer compliance on permanent accommodation to the point of undue hardship and utilization of LMR services where applicable to assist with this process.
4. Incorporate LMR as part of workplace re-integration with the pre-injury employer.
5. Expand service contract requirements with external LMR Providers to network with employers for the purpose of establishing a fluid database of existing OJT opportunities.
6. Review/build on existing resources within the case management team to support workplace re-integration.
7. Review all existing LMR policies and procedures to reflect any potential changes/recommendations as noted in this report.
8. Update existing LMR external documentation to reflect any policy and procedure revisions.
9. Review and revise Policy RE-17 and Procedure 48.00 to ensure benefits are appropriate, fair and consistent.
10. Develop a relocation procedure.
11. Review existing KPI's associated with the LMR program and develop new, measurable and meaningful KPI's which reflect the early intervention concept.
12. Develop new branding for the LMR program that is consistent with the theme of workplace re-integration that supports a strong, diversified province with a high standard of living through workforce stability.