**AWCBC Statistical Data Usage Survey**

**Report of Findings**

October 26, 2012

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# Background and Methodology

The Association of Workers’ Compensation Boards of Canada (AWCBC) was established to facilitate the exchange of information between Workers’ Compensation Boards (WCBs) and Commissions. The AWCBC website provides workers’ compensation information and data to all Workers’ Compensation Board (WCB) staff across Canada as well as external clients.

The Corporate Business Information & Analytics Division (CBIA) was asked to conduct an electronic survey with individuals who access statistical data through the AWCBC. The survey was designed to collect user feedback on:

* Type of data accessed;
* Usage of AWCBC data;
* Ease of accessing data; and
* Satisfaction with quality of AWCBC data.

There were 449 individuals who were invited to complete the online survey (400 were staff from Canadian WCBs and 49 were AWCBC external clients). Participants were given the choice to complete the survey in English or French. A total of 107 respondents completed the online survey from September 21st to October 4th 2012, resulting in a response rate of 24%.

# Key Findings

* About two thirds (65%) of respondents reported accessing AWCBC statistical data. For those who did not access AWCBC data (35%), the most common reason was that they only used the NWISP portion which is accessible on the AWCBC Online Community (AOC) Tool (39%).
* Among those who access AWCBC data, half of respondents downloaded tables directly from the website or used the website extraction tools, while 39% filled in a request form and received data via e-mail.[[1]](#footnote-1)
* While 1 in 4 respondents report accessing data at least monthly, 76% access data less frequently.
* 3 out of 5 respondents rated accessing AWCBC data as “easy”.
* Almost 70% of respondents are satisfied with the quality of AWCBC data.
* AWCBC data is mostly used for data comparisons (73%), general interest (24%), to merge with other available datasets (17%), or for forecasting/trending (16%).1
* The most common types of data accessed through AWCBC are injury frequency (56%), lost-time injury data (51%), fatality data (46%), financial data (37%), and assessment data (33%).1

# Detailed Findings

This section provides responses by question theme. Due to the low number of respondents the report should be viewed as *indicative* rather than representative of attitudes among the population of AWCBC statistical data users. See Appendix for question-by-question responses.

## Profile of AWCBC Data Users

## About 60% of AWCBC statistical data users provided demographic information. Of those who provided a response, the majority of data users are from WCBs (81%; n = 35). In addition, most respondents are either an analyst (42%; n = 18) or in a management position (33%; n = 14).

## AWCBC Data Access Channels

A total of 65% (n = 70) of respondents indicated that they accessed statistical data through the AWCBC within the last 2 years, while 35% (n = 37) reported that they had not. Of those who provided a reason for not accessing AWCBC data (n = 28), the most frequently reported reason is that they only used the NWISP portion which is accessible on the AOC Tool (39%; n = 11). This indicates that NWISP users do not consider themselves to use statistical data.

Of respondents who had accessed AWCBC data, about half indicated that they accessed the data by downloading tables directly from the website (51%; n = 36) or by using the website extraction tools (50%; n = 35). About 40% (n = 27) of respondents reported that they accessed data by filling in a request form and received the data via e-mail. Only 7% (n = 5) of respondents had experience using all three methods to access AWCBC data.

*\*Percentage does not total 100% as respondents could have selected more than one response.*

## Frequency of Accessing Data

Respondents were asked how often, on average, they accessed statistical data through AWCBC within the last 2 years. Of those who responded, about 1 in 4 respondents report accessing data at least monthly (24%; n = 16), while 76% (n = 50) access data with less frequency.

*\*Refer to Appendix for other assorted responses.*

## Ease of Accessing AWCBC Data

## In rating ease of accessing data, almost 60% of respondents indicated that accessing AWCBC data was easy. Ease of access ratings do not significantly differ by frequency of accessing data. Respondents who did not feel that accessing AWCBC data was easy (ratings of 1, 2 or 3) were asked how the process could be improved. Half of those who provided a comment (50%; n = 5) indicate that the user-friendliness of the website was an issue, however, no specific improvements were suggested (see Appendix page 14 for verbatim responses).

Although sample sizes are too small for statistical comparisons, results indicate that respondents tend to rate data access by request forms as easier compared to downloading tables from the website or using website extraction tools.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Data Access Method\*** | **Sample Size** | **Mean Ease of Access Rating** | **% Ratings of**  **1 & 2** | **% Ratings of**  **4 & 5** |
| Request Form | 11 | 3.82 | 18.2% | 72.7% |
| Downloading Tables from Website | 18 | 3.47 | 23.5% | 52.9% |
| Website Extraction Tools | 14 | 3.25 | 25.0% | 41.7% |

*\*Note. Included in this analysis are respondents who indicated using request forms only, downloading tables only, or using website extraction tools only.*

## Satisfaction with AWCBC Data Quality

Overall, 69% of respondents report being satisfied with the quality of data they accessed through AWCBC. Satisfaction ratings do not significantly differ by frequency of accessing AWCBC data.

Although no statistical comparisons can be made, the data shows a trend for respondents to be most satisfied with AWCBC data quality when data is accessed using a request form, followed by downloading tables from the website. They are least satisfied when data is accessed using the website extraction tools.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Data Access Method** | **Sample Size** | **Mean Satisfaction Rating** | **% Ratings of**  **1 & 2** | **% Ratings of**  **4 & 5** |
| Request Form | 11 | 3.91 | 18.2% | 81.8% |
| Downloading Tables from Website | 18 | 3.76 | 5.9% | 70.6% |
| Website Extraction Tools | 14 | 3.33 | 25.0% | 50.0% |

*\*Note. Included in this analysis are respondents who indicated using request forms only, downloading tables only, or using website extraction tools only.*

## Business Application of AWCBC Data

Respondents reported that they most often use AWCBC statistical data for data comparison purposes (73%; n = 51), for their general interest (24%; n = 17), to merge with other available datasets (17%; n = 12), or for forecasting/trending (16%; n = 11).

*\*Percentage does not total 100% as respondents could have selected more than one response.*

*\*\*Refer to Appendix for other assorted responses.*

## Type of Data Accessed

Of those who had accessed AWCBC data, the most frequently reported types of data accessed are injury frequency (56%; n = 39), lost-time injury data (51%; n = 36), and fatality data (46%; n = 32). The table below lists frequency of type of data accessed.

|  |  |  |
| --- | --- | --- |
| **Type of Data** | **Frequency** | **%** |
| Injury Frequency | 39 | 55.7 |
| Lost-Time Injury data | 36 | 51.4 |
| Fatality Data | 32 | 45.7 |
| Financial data | 26 | 37.1 |
| Assessment data | 23 | 32.9 |
| Percentage Workforce Covered | 19 | 27.1 |
| Costs/Liabilities | 18 | 25.7 |
| Indicator Ratios | 16 | 22.9 |
| Duration or percentage of claims off compensation | 15 | 21.4 |
| Days from Injury | 6 | 8.6 |
| Days from Registration to Payment | 5 | 7.1 |
| Self-insured employers only data | 3 | 4.3 |
| **Total Respondents** | **70** | |

*\*Percentage does not total 100% as respondents could have selected more than one response.*

Data elements for lost-time injury and fatality data were sub-categorized. The graphs below display the most frequently used data elements for lost-time injury and fatality data.

***Lost-Time Injury Data Elements Used\* Fatality Data Elements Used\****

*\*Percentage does not total 100% as respondents could have selected more than one response.*

## Additional Comments

Below are some notable comments AWCBC statistical data users provided:

*“I find the staff at AWCBC are top notch. It is sometimes to get back information from other jurisdictions as quickly as it is anticipated but generally speaking I have always received the information I have been looking for in a timely manner.”*

*“I think the AOC is a very good implementation and use of the NWISP data that is submitted by every board. I love how flexible the reports can be - very useful for jurisdictional comparisons without having to bother staff from other boards. Saves time.”*

*“Details concerning the make-up of the information are not always available and, as a result, it's not clear whether some of the metrics are truly comparable across jurisdictions. The timing of the data availability is also an issue. It's often quite delayed. For example, we are still awaiting 2011 data to be published on the website. As well, there is not always a complete response to survey questions sent through the AWCBC survey process.”*

# Appendix: Question-by-Question Responses

This section provides response frequencies and percentages on a question-by-question basis. For comments in French, the English translation has been provided.

|  |  |  |
| --- | --- | --- |
| ***Q1. Have you accessed/acquired statistical data through the AWCBC within the last 2 years?*** | **#** | **%** |
| Yes  Go to Q2 | 70 | 65.4 |
| No | 37 | 34.6 |
| **Total Respondents** | **107** | |

|  |  |  |
| --- | --- | --- |
| ***Q1a. What is the reason you have not accessed/acquired data through the AWCBC? (Open)*** | **#** | **%** |
| Only used NWISP portion on the AOC  End survey | 11 | 39.3 |
| Did not need AWCBC data | 4 | 14.3 |
| Other comments | 13 | 46.4 |
| **Total Respondents** | **28** | |

|  |
| --- |
| ***Q1a. Other (13 comments)*** |
| The data is often outdated and not comparable |
| AWCBC data does not provide information to support/enhance daily operations. We have more detailed information that is more meaningful and useful to my data needs in my jurisdiction. |
| Information N/A, and not comparable |
| Was not aware it was available |
| I only use the annual portion of the data |
| Obtained data verbally |
| It is not part of my job duties anymore |
| We have only been accepted as a standing committee this past summer so are still learning the ropes, benefits, etc. |
| Typically, I am accessing results from your jurisdictional requests inventory |
| Ask others to answer these types of questions |
| Don't understand question |
| Normally other people in the organization are tasked with this |
| Manque de connaissances sur comment exploiter le site. ***(ENGLISH TRANSLATION):*** *Lack of knowledge on how to maximize use of the website.* |

|  |  |  |
| --- | --- | --- |
| ***Q2. How have you accessed/acquired data through the AWCBC within the last 2 years?*** | **#** | **%** |
| Downloading injury/fatality tables directly from AWCBC website *http://www.awcbc.org* | 36 | 51.4 |
| Through the extraction tools on *http://aoc.awcbc.org* | 35 | 50.0 |
| Filling in a request form and receiving data via e-mail | 27 | 38.6 |
| **Total Respondents** | **70** | |

|  |  |  |
| --- | --- | --- |
| ***Q3. What data have you accessed/acquired through the AWCBC within the last 2 years?*** | **#** | **%** |
| Injury Frequency  Go to Q3a | 39 | 55.7 |
| Lost-Time Injury Data  Go to Q3b | 36 | 51.4 |
| Fatality Data | 32 | 45.7 |
| Financial (e.g., percentage funded, administration, occupational health & safety, market rate of return) | 26 | 37.1 |
| Assessment (e.g., assessment rates, premium revenue, assessable payroll) | 23 | 32.9 |
| Percentage Workforce Covered | 19 | 27.1 |
| Costs/Liabilities (e.g., benefits payments, health care, vocational rehabilitation) | 18 | 25.7 |
| Indicator Ratios (e.g., Benefit/Administration Cost per Lost-Time Claim; Benefit/Administration costs per $100 payroll) | 16 | 22.9 |
| Duration or percentage of claims off compensation | 15 | 21.4 |
| Days from Injury | 6 | 8.6 |
| Days from Registration to Payment | 5 | 7.1 |
| Self-insured employers only data | 3 | 4.3 |
| **Total Respondents** | **70** | |

*Note. Percentage does not total 100% as respondents could have selected more than one response.*

|  |  |  |
| --- | --- | --- |
| ***Q3a. You indicated that you accessed/acquired lost time injury data within the last 2 years. What data elements did you use?*** | **#** | **%** |
| Jurisdictions | 28 | 77.8 |
| Nature of Injury | 24 | 66.7 |
| Industry | 23 | 63.9 |
| Source | 17 | 47.2 |
| Occupation | 16 | 44.4 |
| Event | 15 | 41.7 |
| Age | 14 | 38.9 |
| Part of Body | 14 | 38.9 |
| Gender | 13 | 36.1 |
| None of the Above | 0 | 0 |
| Other | 0 | 0 |
| **Total Respondents** | **36** | |

*Note. Percentage does not total 100% as respondents could have selected more than one response.*

|  |  |  |
| --- | --- | --- |
| ***Q3b. You indicated that you accessed/acquired fatality data within the last 2 years. What data elements did you use?*** | **#** | **%** |
| Industry | 27 | 84.4 |
| Jurisdictions | 24 | 75.0 |
| Occupation | 17 | 53.1 |
| Nature of Injury | 17 | 53.1 |
| Event | 13 | 40.6 |
| Source | 13 | 40.6 |
| Age | 12 | 37.5 |
| Gender | 12 | 37.5 |
| Part of Body | 11 | 34.4 |
| None of the Above | 0 | 0 |
| Other | 0 | 0 |
| **Total Respondents** | **32** | |

*Note. Percentage does not total 100% as respondents could have selected more than one response.*

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| --- | --- | --- |
| ***Q4. How often, on average, have you accessed/acquired statistical data through AWCBC within the last 2 years?*** | **#** | **%** |
| Daily | 2 | 3.0 |
| Weekly | 2 | 3.0 |
| Monthly | 12 | 18.2 |
| Quarterly | 15 | 22.7 |
| Annually | 27 | 40.9 |
| Other | 8 | 12.1 |
| **Total Respondents** | **66** | |

|  |  |
| --- | --- |
| ***Q4. Other*** | **#** |
| Only once | 3 |
| Two to three times | 3 |
| Ad-hoc | 2 |
| **Total Respondents** | **8** |

|  |  |  |
| --- | --- | --- |
| ***Q5. What do you use AWCBC statistical data for?*** | **#** | **%** |
| Data comparison | 51 | 72.9 |
| General interest | 17 | 24.3 |
| To merge with other available datasets (e.g., Statistics Canada, HRSDC) | 12 | 17.1 |
| Forecasting/Trending | 11 | 15.7 |
| Educational material | 9 | 12.9 |
| Academic research | 3 | 4.3 |
| Media article/story | 2 | 2.9 |
| Other | 13 | 18.6 |
| **Total Respondents** | **70** | |

*Note. Percentage does not total 100% as respondents could have selected more than one response.*

|  |
| --- |
| ***Q5. Other (13 comments)*** |
| Background information for research and policy development |
| Policy Development |
| Policy work |
| Benchmarking |
| Internal report |
| Safety Report |
| Discussion Paper |
| Occupational disease prevention measures |
| Help promote safety services |
| Coding |
| To complete AWCBC annual statistics |
| Information requests from Executive |
| Je fournis les données sur les lésions et décès pour le Québec. ***(ENGLISH TRANSLATION):*** *I provide data on injuries and fatalities for the province of Quebec.* |

|  |
| --- |
| ***Q6. What additional data should be available through AWCBC? (11 comments)*** |
| Fatalities by region; time from claim remittance to acceptance (or rejection); more detail-level data. |
| I am interested specifically in electrical injuries / fatalities. It would be really helpful to have the events broken into the categories of shock injury (direct contact with electricity); arc flash (burn injury due to heat caused by arc flash); and arc blast (impact / concussive injury due to arc blast pressures / explosion). |
| No additional data, but the comparators should be more rationalized. For example, duration data is a mess, because every jurisdictions counts duration differently. |
| No Lost Time Injury Rates, Number of Workforce covered (not %), quarterly data vs annual. |
| It would be nice to have a table comparing the NWISP codes with their corresponding ICD-10 codes. I think it might facilitate comparisons between data collected by compensation boards to other health information/data collected and stored by other health organizations within the general population. |
| Accident location codes and occupation codes. |
| I find that my requests are so specific I need to put it out to everyone as its own entity. The info on there is good but never exactly what I am looking for. |
| I'm not sure that the survey applies to my data requests through the AWCBC. My data requests have been related to policy and practices w/in the different jurisdictions - not statistics per se. My response below is related to accessing policy related info and not statistics. |
| We'd find it beneficial if there were complete data sets from all provinces. |
| Certaines statistiques sur les coûts en assistance médicale. ***(ENGLISH TRANSLATION):*** *Statistics on the costs of medical assistance.* |
| Si c'est possible, les débours pour les soins de santé tels que la physiothérapie, les prothèses auditives, la chiropractie, autres. ***(ENGLISH TRANSLATION):*** *If possible, the expenses for health care such as physiotherapy, hearing prostheses (aids), chiropractic treatments, etc.* |

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| --- | --- | --- |
| ***Q7. How easy is it to access/acquire data through AWCBC?*** | **#** | **%** |
| 1 – Not Easy At All | 2 | 3.0 |
| 2 | 8 | 11.9 |
| 3 | 18 | 26.9 |
| 4 | 26 | 38.8 |
| 5 – Very Easy | 13 | 19.4 |
| **Average Rating** | **3.6** | |
| **Total Respondents** | **67** | |

|  |  |  |
| --- | --- | --- |
| ***Q7a. How could AWCBC improve the process of accessing/ acquiring the data? (Open)*** | **#** | **%** |
| Make website more user-friendly | 5 | 50.0 |
| Other comments | 5 | 50.0 |
| **Total Respondents** | **10** | |

|  |
| --- |
| ***Q7a. Other (5 comments)*** |
| Simplify and remove data that is never accessed or only accessed by one WCB. |
| Provide more variables that are accessible through the website. |
| Provide the information I am looking for. Your data is much too general and does not allow me to effectively compare my performance against the performance of my peers. |
| More staff. |
| Pour ma part, j'ai toujours de la difficulté à accéder au site réservé aux employés des CAT. ***(ENGLISH TRANSLATION):*** *I always have difficulties accessing the website reserved for workplace compensation board employees.* |

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| --- | --- | --- |
| ***Q8. Overall, how satisfied are you with the quality of the data acquired/accessed through AWCBC?*** | **#** | **%** |
| 1 – Not Satisfied At All | 2 | 3.0 |
| 2 | 6 | 9.0 |
| 3 | 13 | 19.4 |
| 4 | 35 | 52.2 |
| 5 – Very Satisfied | 11 | 16.4 |
| **Average Rating** | **3.7** | |
| **Total Respondents** | **67** | |

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| ***Q8a. Could you please explain why you are not satisfied with the data? (8 comments)*** |
| This is not the fault of AWCBC ... but the info often seems to not be directly comparable, which makes it difficult to do any analysis of how we compare to other jurisdictions. |
| Too dated and even if the stats appear to be measuring similar things, they typically are measured in fundamentally different ways so it's difficult to understand. There are no national 'baselines' to speak of so the meaning of the data is always in question. |
| Details concerning the make-up of the information are not always available and, as a result, it's not clear whether some of the metrics are truly comparable across jurisdictions. The timing of the data availability is also an issue. It's often quite delayed. For example, we are still awaiting 2011 data to be published on the website. As well, there is not always a complete response to survey questions sent through the AWCBC survey process. |
| Not all the provinces provide timely data on a monthly/quarterly basis. |
| Too broad |
| It is not the easiest tool to find, use or be aware of, for some people. Maybe a separate distinct section all to itself both on the AOC and AWCBC sites might enhance it. |
| I tried to repeat a report that I had run and couldn't replicate my results. I think it was my error, but then that just leads to my belief that the online system isn't very user friendly. Still the fact that I couldn't replicate my results for a simple query was worrisome. |
| Mauvaise compréhension des variables. Manque de données pour l'ensemble des provinces en une même année. ***(ENGLISH TRANSLATION):*** *Poor understanding of parameters. Lack of similar/comparable data for all provinces for one same year.* |

|  |
| --- |
| ***Q9. Do you have any additional comments? (9 comments)*** |
| Thanks for collecting and providing data. |
| The personal assistance I received was unexpected, and very helpful. Thanks for providing this service. |
| I find the staff at AWCBC are top notch. It is sometimes to get back information from other jurisdictions as quickly as it is anticipated but generally speaking I have always received the information I have been looking for in a timely manner. |
| The AOC is a great tool for performing jurisdictional comparisons - very intuitive, clean and concise interface. |
| I think the AOC is a very good implementation and use of the NWISP data that is submitted by every board. I love how flexible the reports can be - very useful for jurisdictional comparisons without having to bother staff from other boards. Saves time. |
| Great work and great resource - would be beneficial for all if you had more staff to pull the data so the turnaround time was quicker. |
| We often access data quickly to respond to executive requests here. It would still be nice to have summary data to check against when we run AWCBC queries, so we know results are OK. |
| Sometimes site is slow. |
| The on-line query screens offer good functionality but are not that easy to use. |

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| --- | --- | --- |
| ***Q10. What organization do you work for? (Open)*** | **#** | **%** |
| ***WCBs (n = 35)*** | | |
| WHSCC of Newfoundland and Labrador | 6 | 14.0 |
| Worksafe BC | 5 | 11.6 |
| WSIB | 5 | 11.6 |
| CSST (Quebec) | 4 | 9.3 |
| WCB of Saskatchewan | 4 | 9.3 |
| WCB (Unspecified) | 4 | 9.3 |
| WCB of Nova Scotia | 3 | 7.0 |
| Worksafe NB | 2 | 4.7 |
| WCB Alberta | 1 | 2.3 |
| WSCC of Northwest Territories and Nunavut | 1 | 2.3 |
| ***Other Comments (n = 8)*** | | |
| Human Resources and Skills Development Canada (HRSDC) | 2 | 4.7 |
| Senior researcher | 1 | 2.3 |
| Director of Medical Services OHS Workplace Standards | 1 | 2.3 |
| Electrical Safety Authority | 1 | 2.3 |
| I work for the Library of Parliament. | 1 | 2.3 |
| Rockwell Automation. I am a safety consultant responsible for providing electrical safety services to customers in industry. I'm also an electrical engineer. | 1 | 2.3 |
| Self-employed contract instructor | 1 | 2.3 |
| **Total Respondents** | **43** | |

|  |  |  |
| --- | --- | --- |
| ***Q11. What department do you work in? (Open)*** | **#** | **%** |
| Business Intelligence, Research, Analytics | 8 | 17.8 |
| Finance | 8 | 17.8 |
| Statistical Services/Statistical coding | 6 | 13.3 |
| Policy/Regulation | 4 | 8.9 |
| Clinical/Medical Services | 3 | 6.7 |
| Revenue, Employer Accounts | 3 | 6.7 |
| Investment Management | 2 | 4.4 |
| Labour Program | 2 | 4.4 |
| Prevention services | 2 | 4.4 |
| Occupational Health & Safety | 1 | 2.2 |
| Customer Support and Maintenance - Consulting Services | 1 | 2.2 |
| IT | 1 | 2.2 |
| Planning and Communications | 1 | 2.2 |
| Executive Services | 1 | 2.2 |
| Corporate Development | 1 | 2.2 |
| Direction indemnisation et réadaptation.***(ENGLISH TRANSLATION):*** *Director, Compensation and Rehabilitation* | 1 | 2.2 |
| **Total Respondents** | **45** | |

|  |  |  |
| --- | --- | --- |
| ***Q12. What is your current position/job title? (Open)*** | **#** | **%** |
| ***Analyst (n = 18)*** | | |
| Business Analyst | 2 | 4.7 |
| Policy Analyst | 2 | 4.7 |
| Quantitative Research Analyst | 2 | 4.7 |
| Senior Financial Analyst | 2 | 4.7 |
| Financial Analyst | 1 | 2.3 |
| Statistical Analyst | 1 | 2.3 |
| Statistician | 1 | 2.3 |
| Medical Analyst | 1 | 2.3 |
| Senior Researcher | 1 | 2.3 |
| Epidemiologist | 1 | 2.3 |
| Agent de recherche. ***(ENGLISH TRANSLATION):*** *Research Analyst* | 1 | 2.3 |
| Actuarial | 1 | 2.3 |
| Data Analyst | 1 | 2.3 |
| Health & Safety Program Analyst | 1 | 2.3 |
| ***Statistical Coder (n = 3)*** | | |
| Senior Code Clerk | 1 | 2.3 |
| I am the NWIS (National Work Injury Statistics) Clerk that codes all injuries | 1 | 2.3 |
| Statistical Coder | 1 | 2.3 |
| ***Manager (n = 7)*** | | |
| Manager | 2 | 4.7 |
| Manager, Investments | 2 | 4.7 |
| Manager, IT | 1 | 2.3 |
| Manager, Research | 1 | 2.3 |
| Manager, Statistical Services | 1 | 2.3 |
| ***Director/Senior Management (n = 7)*** | | |
| Assistant Director | 1 | 2.3 |
| Acting Director - SAFE Work Services | 1 | 2.3 |
| Director, Medical Services | 1 | 2.3 |
| Director, Business Information and Analysis | 1 | 2.3 |
| Director, Corporate Health & Safety | 1 | 2.3 |
| CFO | 1 | 2.3 |
| Executive-level | 1 | 2.3 |
| ***Other comments (n = 9)*** | | |
| Reference Librarian | 1 | 2.3 |
| Industrial Hygiene Engineer | 1 | 2.3 |
| Research Officer | 1 | 2.3 |
| Safety Consultant | 1 | 2.3 |
| Owner | 1 | 2.3 |
| Writer | 1 | 2.3 |
| Coordonnatrice en assistance médicale. ***(ENGLISH TRANSLATION):*** *Co-ordinator, Medical Assistance* | 1 | 2.3 |
| Conseillère en recherche et développement des politiques et des programmes. ***(ENGLISH TRANSLATION):*** *Counsellor (Advisor), R&D for Policies and Programs* | 2 | 4.7 |
| **Total Respondents** | **43** | |

*Note. Frequencies do not total 43 as one survey was completed by 2 respondents with different job titles.*

1. *Percentage does not total 100% as respondents could have selected more than one response.*  [↑](#footnote-ref-1)