

NWISP: Five Year Business Plan 2019-2023

Association of
Workers' Compensation Boards
of Canada



Association des
commissions des accidents du
travail du Canada



OUR VISION

To collect, maintain and share national work injury data gathered from Boards and Commissions, using a standardized approach.

OUR MISSION

To assist boards and commissions to code work injury data consistently and accurately by continuously improving standards, tools, practices, education and programs.

STRATEGIC PRIORITIES

1. Quality and Consistency

NWISP is a program focused on collecting and disseminating primary injury data, as well as maintaining and updating the codes associated with that data. Our goal is to maintain consistency and accuracy of high quality injury data by collaborating with Boards and Commissions and by adapting standards, tools and practices. Ensuring our codes stay relevant and the program as a whole is well maintained is the main component to us delivering on our mandate.

2. Statistical Information and Publications

Collection and distribution of high quality injury data through strong information management (IT) techniques and methodologies ensures our stakeholders have access to information that helps them understand the types of injuries workers across the country are encountering and how they are getting injured.

3. Program Alignment and Maintenance

Our goal is to align with the AWCBC Strategic Plan and ensure our program is maintained to both evolve NWISP and to meet the needs of the working committees within the AWCBC as well as consumers of our data. NWISP collects, collates and disseminates nationally comparable statistical data on work injuries and diseases.



Our goal is met by forming partnerships with AWCBC and its working committees to better understand how our quality information can help them with work injury problem identification, understanding emerging work injury trends and participating in strategy development toward improvement.

Our five year plan is an evolving document. As the needs of the AWCBC and the working committees within it change, NWISP's goal will be to continually evolve to meet those changing needs.

OUR STRATEGY

NWISP has the benefit of having a very stable mandate. Our job is to provide high quality and consistent national work injury statistics.

In order to achieve that, the goal of our committee is to ensure we remain focused on our mandate and we remain committed to taking the steps needed to assist the AWCBC with the evolution and maintenance of the infrastructure that allows that consistency and quality to be achieved.

The key component of our strategy is our NWISP sub-committees and our people who make up these committees. It is the committees that each have a mandate that when completed, tie us all together to fulfill our vision.

Our Coding Technical Committee facilitates national calibrations where all jurisdictions participate in a common coding exercise so we can establish how close we are in perceiving common scenarios. It also prompts discussion around how codes need to evolve and change to stay current. It is the work of this committee that ensures national consistency and ongoing relevancy of the data we produce.

Our Data Submission and Analytics Committee (DSAC) produces the data and submits it to the AWCBC. DSAC assists AWCBC to identify the means within each jurisdiction to extract the data, report on the data, use stakeholder feedback to ensure the data meets committee needs, and quality control the data for accuracy. We ensure we provide high quality information which, in turn, produces high quality reporting for our stakeholders.

The AWCBC provides the communications and software tools through which we can share information both in terms of data and in terms of discussion.

Over the coming five years, our strategy involves a continual evolution of the processes that yield superior statistics. The partnerships we build with AWCBC and its working committees will help us define how to continue to evolve our processes and our technology.

Key deliverables in the next five years:

The pillars of our strategy are clear. In order to continue to strengthen those pillars, NWISP will need to focus on the fundamentals of producing high quality data and nationally consistent interpretation of the coding that goes into that data. To that end, we will focus on:

1. Assist the AWCBC with the development of a standardized process through which we can identify national trends and emerging issues. The AWCBC will develop an annual “emerging trends” discussion that will be aided by intelligence gathered by NWISP.
2. Maintain orientation materials for new committee members which will identify the purpose of the committee, the goals of the committee, the structure of the subcommittees and their goals/roles and the current work plan.
3. Maintain the on-line coding training manual – we have a highly utilized training manual which provides all jurisdictions with a means to ensure consistency in coding across the country. We will review our on line training manual annually to make sure it remains current and useful for our jurisdictions.
4. Continued achievement in managing the national calibration exercise. National targets on consistency will be set and monitored to demonstrate our commitment to continued consistency.
5. Exploration of future data requirements for trending information. This may include adding in new data elements for areas such as occupational diseases, cancers, fatalities, no time loss claims, etc that may not be fully developed and/or may require further work. Our committee will work with the AWCBC to identify how our data may expand or evolve to meet the national need.