# **Summary of Experience Rating Programs in Canada**

The following tables list the experience rating programs used at each Workers' Compensation Board/Commission and provides a link for further details on the program.

\*Click on title of Experience Rating Program to be directed to detailed information on the program on the Board/Commission website.

Click below to go directly to the following jurisdiction:

- Newfoundland and Labrador
- Prince Edward Island
- Nova Scotia
- New Brunswick
- Quebec
- Ontario
- Manitoba
- Saskatchewan
- Alberta
- British Columbia
- Yukon
- Northwest Territories / Nunavut

## **Newfoundland and Labrador**

This table lists the experience rating programs used at Newfoundland and Labrador's WCB and provides a link for further details on the program.

Year	Name of Program	Eligibility	Effect <sup>1</sup>	Balance	Surcharge/ Rebate Spread
1989	Experience Rating Assessment Plan - Pilot Project	Hospitals, nursing homes, and special care homes with total premiums of at least \$3,000 over a 3 year period.	prospective	balanced	20% - 20% of base assessment rate.
1995	Expanded Experience Rating Plan Mandatory for all eligible firms	All firms in an eligible rate code that have been active for the past three years and have paid a minimum of \$3,000 in assessments over those three years (an average of \$1,000 per year).	prospective	balanced	Maximum of 20% discount or 20% surcharge applied to the base rate.
2002	Adjusted Experience Rating Plan	Same as 1995 Plan, but with industry groups replacing rate codes.	prospective	not balanced	Maximum of 20% discount or 40% surcharge applied to base rate <sup>2.</sup>
2005	PRIME Program  Practice Incentive continues for eligible firms. Experience refunds and charges for large employers delayed until 2008. (Delayed until 2009 for all other employers)	Experience Rating Plan still in effect for non-large employers. However, all firms in eligible NIC codes, with a calculated base assessment in the PRIME year greater than the minimum assessment may qualify for refunds.	prospective	not balanced	Maximum of 20% discount or 40% surcharge applied to base rate <sup>2</sup> plus an additional 5% refund if employers meet Practice Incentive criteria.

Source: Association of Workers' Compensation Boards of Canada – 2016

With **retrospective adjustments**, the employer starts each year paying the basic assessment rate for the industry, and after the year is over, retrospective refunds or surcharges are made to reflect the employer's actual experience. **Prospective programs**, on the other hand, adjust future assessments through discounts or surcharges based on past years' experience.

<sup>2</sup> Doubling of maximum surcharge was instituted for the 2002 rate setting year and continues for 2003 (a 20% maximum surcharge existed prior to 2002). The current experience rating program is not necessarily revenue neutral as a result.

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Year	Name of Program	Eligibility	Effect <sup>1</sup>	Balance	Surcharge/ Rebate Spread
2008	PRIME Program  The practice and experience incentive components of the PRIME program are now in effect for all PRIME eligible employers.	Practice Incentive All firms in eligible NIC codes, with a calculated base assessment in the PRIME year greater than the minimum assessment may qualify for practice incentive refunds  Experience Incentive All employers who are eligible for the practice incentive are eligible for the experience incentive component of PRIME, with the exception of:  1. Employers who do not have an assessment in the PRIME year (the calendar year for which costs are considered for PRIME) and an assessment in one or both of the other two years of the PRIME base period (maximum three year period including the PRIME year and the two years prior), and  2. Employers who have calculated base assessments in any one of the qualifying years of the PRIME base period which is less than or equal to the prescribed minimum assessment as per section 24 of the Workplace Health, Safety and Compensation Regulations.  For new employers, a period of at least two years is necessary before eligibility for the experience incentive component can be determined.	prospective	not balanced	Employers who meet the Practice Incentive criteria may qualify for a 5% refund on their average calculated base assessments.  Under the experience incentive, employers are assigned a PRIME experience incentive range. The employers claim costs are accumulated throughout the year and then compared to the experience incentive range. If their costs fall below the bottom of their range, they may receive an experience refund. If their costs are higher than the top of their range, they may be required to pay an experience charge. If their costs are within their range, there may be no experience refund or charge applied.  Only those employers who meet the requirements of the Practice Incentive component can qualify for additional refunds under the experience incentive component. Employers who do not qualify for their practice refund will still be subject to experience charges, if applicable.

## **Prince Edward Island**

This table lists the experience rating programs used at PEI's WCB and provides a link for further details on the program.

Year	Name of Program	Eligibility	Effect <sup>3</sup>	Balance	Surcharge/ Rebate Spread
1995	Experience Rating System – Pilot	Construction sectors with total premiums of at least \$3,000 over a 3 year period.	prospective	balanced	Plus or minus 30% from the base rate.
1996	Experience Rating System	Employers with total premiums of at least \$3,000 over a 3 year period. Farming and Fishing industries are excluded.	prospective	balanced	Plus 50% or minus 25% from the base rate.

With **retrospective adjustments**, the employer starts each year paying the basic assessment rate for the industry, and after the year is over, retrospective refunds or surcharges are made to reflect the employer's actual experience. **Prospective programs**, on the other hand, adjust future assessments through discounts or surcharges based on past years' experience.

Source: Association of Workers' Compensation Boards of Canada – 2016

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### **Nova Scotia**

This table lists the experience rating programs used at Nova Scotia's WCB and provides a link for further details on the program.

Year	Name of Program	Eligibility	Effect <sup>4</sup>	Balance	Surcharge/ Rebate Spread
1996	Experience Rating	All regularly classified employers. Special protection employers are not eligible. Employers with consistently poor Experience Rating results receive an additional surcharge	prospective	balanced	The max. merit (decrease) in an employer's basic rate is 30%; the max. demerit (increase) is 60%.  Surcharges are over and above the Experience Rating maximum demerit. They begin at up to 20% of the industry rate, and can increase by up to 20% per year.  Surcharge premiums can be refunded at year-end for eligible investments in health and safety.
2013	Practice Incentive Rebate Program	Employers in classifications where the WCB collects a levy for the NS Construction Safety Association or the NS Trucking Safety Association	retrospective	balanced	Employers passing a safety audit with a certified provider receive year-end rebates as follows:  Premium <= \$5000: 10% rebate  Premium \$5,000-\$10,000: \$500 rebate  Premium over \$10,000: 5% rebate  The rebates are funded through construction and trucking industry rates

With **retrospective adjustments**, the employer starts each year paying the basic assessment rate for the industry, and after the year is over, retrospective refunds or surcharges are made to reflect the employer's actual experience. **Prospective programs**, on the other hand, adjust future assessments through discounts or surcharges based on past years' experience.

Source: Association of Workers' Compensation Boards of Canada – 2016

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## **New Brunswick**

This table lists the experience rating programs used at New Brunswick's WCB and provides a link for further details on the program.

Year	Name of Program	Eligibility	Effect <sup>5</sup>	Balance	Surcharge/ Rebate Spread
1990	Experience Rating System	Employers with premiums of at least \$3,000 over a 3 year period. To be eligible to participate in the Experience Rating system, employers must have a basic average annual assessment of at least \$1,000 over the exposure period.	prospective	balanced	40%-40% of base assessment.
1992	Enhanced Participation	Employers with premiums of at least \$3,000 over a 3 year period. To be eligible to participate in the Experience Rating system, employers must have a basic average annual assessment of at least \$1,000 over the exposure period.		Participation 25% plus 1% for each \$500 of assessments over \$1,000.	
1996	Enhanced Experience Rating System	Employers with premiums of at least \$3,000 over a 3 year period. To be eligible to participate in the Experience Rating system, employers must have a basic average annual assessment of at least \$1,000 over the exposure period.			Up to 40% rate reduction and up to 80% rate surcharge.
2014	Modified Experience Rating System	Employers with premiums of at least \$6,000 over a 3 year period. To be eligible to participate in the Experience Rating system, employers must have a basic average annual assessment of at least \$2,000 over the exposure period.			Up to 40% rate reduction and up to 80% rate surcharge.
2014	Modified Participation				Participation 25% plus 1% for each \$750 of assessments over \$2,000

With **retrospective adjustments**, the employer starts each year paying the basic assessment rate for the industry, and after the year is over, retrospective refunds or surcharges are made to reflect the employer's actual experience. **Prospective programs**, on the other hand, adjust future assessments through discounts or surcharges based on past years' experience.

Source: Association of Workers' Compensation Boards of Canada – 2016

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### Quebec

This table lists the experience rating programs used at Quebec's CSST and provides a link for further details on the program.

Year	Name of Program	Eligibility	Effect <sup>6</sup>	Balance	Surcharge/ Rebate Spread
1998	Mutuelles de prévention (Mutual Prevention Group)	Same as 1999 personalized plan applicable to employers of the group considered as a whole.	prospective	balanced	Varies according to the degree of personalization.  May reach 200% of the part of the premium according to the unit risk / Might come close de 100% of the part of the premium according to the unit risk
1990	<u>Le taux</u> <u>personnalisé</u> (Personalized rate)	Employers whose premium exceeds a certain threshold (about \$7,500 in 2016) <sup>7.</sup>	prospective	balanced	Varies according to the degree of personalization. Might reach 200% of the part of the premium according to the unit risk / Might reach overall 70% of the part of the premium according to the unit risk
1990	Le mode rétrospectif (Retrospective rate)	Qualification threshold of the basic test: 2014 insurable payroll x risk-related part of 2014 unit rate exceeding \$327,100.	retrospective	not yearly balanced (but appropriately considered by the funding policy	Varies according to size 50% / 50% at near 100% of the experience rating

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Source: Association of Workers' Compensation Boards of Canada – 2016

With retrospective **adjustments**, the employer begins every year by paying a personalized rate. After 24 months, 36 months (on request) and 48 months, reimbursements or surcharges are made reflecting the experience of the employer's insurance year. The **personalized rate**, on the other hand, adjusts future contributions through rebates or surcharges based on past experience.

<sup>7</sup> Personalized rate of an employer based on risk cannot exceed thrice the rate of the unit based on risk.

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#### Ontario

This table lists the experience rating programs used in Ontario and provides a link for further details on each program.

Year	Name of Program	Eligibility	Effect <sup>8</sup>	Balance	Surcharge/ Rebate Spread
1984	CAD-7 9	Construction employers paying more than \$25,000 annual premium.	retrospective	balanced over time	Refund/surcharge varies with rating factor.
1984	New Experimental Experience Rating (NEER)	Non construction employers paying more than \$25,000 annual premium.	retrospective	balanced over time	Refund/surcharge varies with rating factor.
1997	Small Business Health and Safety Programs (formerly Safe Communities Incentive Programs) <sup>10</sup>	Employers paying up to \$90,000 in annual WCB premiums (optional).	retrospective	not balanced	Rebate only: 5% of annual premiums paid to participating employers to max \$4,500.
1998	Merit Adjusted Premium (MAP) Program	Employers paying premiums of \$1,000 to \$25,000 annually.	prospective	balanced	Maximum premium rebate (discount) of 10%.  Maximum premium increase of 50%.
2007	Safety Groups Program <sup>10</sup>	All employers.	retrospective	not balanced	Refund only; maximum of 6% of a Group's premium distributed among members.

With **retrospective adjustments**, the employer starts each year paying the basic assessment rate for the industry, and after the year is over, retrospective refunds or surcharges are made to reflect the employer's actual experience. **Prospective programs**, on the other hand, adjust future assessments through discounts or surcharges based on past years' experience.

<sup>9</sup> Council Amendment to Draft #7. No individually liable employer is eligible to participate in an experience rating/incentive program.

<sup>10</sup> Financial Incentive Programs.

Source: Association of Workers' Compensation Boards of Canada – 2016

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### Manitoba

This table lists the experience rating programs used at Manitoba's WCB and provides a link for further details on the program.

Year	Name of Program	Eligibility	Effect <sup>11</sup>	Balance	Surcharge/ Rebate Spread
1989	Experience Sensitive Rating	All employers except individually liable employers.	prospective	balanced	Plus 120% or minus 30% from the category base rate

<sup>11</sup> With **retrospective adjustments**, the employer starts each year paying the basic assessment rate for the industry, and after the year is over, retrospective refunds or surcharges are made to reflect the employer's actual experience. **Prospective programs**, on the other hand, adjust future assessments through discounts or surcharges based on past years' experience.

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### Saskatchewan

This table lists the experience rating programs used at Saskatchewan's WCB and provides a link for further details on the program.

Year	Name of Program	Eligibility	Effect <sup>12</sup>	Balance	Surcharge/ Rebate Spread
2005	Experience Rating Program	Standard program: Employers must be active for the last 3 years for discount or surcharge, with annual assessable premiums equal to the minimum annual assessment for each of the three years. Employers with industry rate premiums less than \$15,000 over a 3 year period.	prospective	balanced over time	Discount - up to 25% off of industry premium rate. Surcharge - up to 75% added to industry premium rate
2005	Experience Rating Program	Advanced program: Employers must be active for the last year in the evaluation window to be eligible for either discount or surcharge. Employers with industry rate premiums of more than \$15,000 over 3 year period.	prospective	balanced over time	Discount - up to 30% off of industry premium rate. Surcharge - up to 200% added to industry premium
1992	Merit/ Surcharge Program - Program replaced by Experience Rating Program	Employers must be active for the last year for surcharge and the last 3 yrs. for merit, with annual premiums of min. \$50.00.	retrospective	not balanced	Merit - up to 25% refund of average premiums. Surcharge - up to 40% additional charges of average premiums.

<sup>12</sup> With **retrospective adjustments**, the employer starts each year paying the basic assessment rate for the industry, and after the year is over, retrospective refunds or surcharges are made to reflect the employer's actual experience. **Prospective programs**, on the other hand, adjust future assessments through discounts or surcharges based on past years' experience.

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#### **Alberta**

This table lists the experience rating programs used at the Alberta WCB and provides a link for further details on the program.

Year	Name of Program	Eligibility	Effect <sup>13</sup>	Balance	Surcharge/ Rebate Spread
2000	Partnerships in Injury Reduction	All employers	retrospective	not balanced	-Refunds only.  -Up to 20% refunds based on achieving a COR or improved performance or maintaining industry leadership (minimum 5% rebate for maintaining COR, first- time COR holders receive minimum 10% for first year of program).
1998	Experience Rating Plan for Large Employers	Employers with industry rate premiums of at least \$15,000 over 3 year period.	prospective	not balanced	-Up to 40% discount or surcharge on industry rate.
1998	Experience Rating Plan for Small Employers	Employers with industry rate premiums less than \$15,000 over a 3 year period.	prospective	not balanced	5% discount if no lost time claims in 5 year period; 5% surcharge if 5 or more lost time claims in 5 year period; no discount if 1-4 lost time claims or if less than 5 yrs of history.
1998	Poor Performance Surcharge	Employers in Experience Rating for Large Employers at maximum surcharge for 2 or more yrs.	prospective	not balanced	-Effective January 1, 2009, maximum surcharge of 200%

With **retrospective adjustments**, the employer starts each year paying the basic assessment rate for the industry, and after the year is over, retrospective refunds or surcharges are made to reflect the employer's actual experience. **Prospective programs**, on the other hand, adjust future assessments through discounts or surcharges based on past years' experience.

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Year	Name of Program	Eligibility	Effect <sup>13</sup>	Balance	Surcharge/ Rebate Spread
2008	Industry Custom Pricing	All employers	prospective	not balanced	Industries can choose to customize various features of Experience Rating in accordance with their risk preferences. Features that can be customized are:  -Maximum discounts and surcharges -Experience ratio -Participation -Costs used to measure performance (cost relief)

## **British Columbia**

This table lists the experience rating programs used at the British Columbia WCB and provides a link for further details on the program.

Year	Name of Program	Eligibility	Effect <sup>14</sup>	Balance	Surcharge/ Rebate Spread
2000	Experience Rating Plan	All employers (with the exception of those engaged in Commercial Fishing and voluntary registration)	prospective	balanced	Maximum 50% discount to maximum 100% surcharge on base assessment rate.  The Excess Cost Surcharge allows a surcharge of up to 500%.  An employer may qualify for net rate transitioning if facing a net rate increase of more than 33.3% to the prior year's net rate as a result of classification change for a reason other than a change in operations, fraud or misrepresentation.
	Partners Program (COR)	All employers	retrospective	Not yearly balanced but appropriately considered by funding policy	-10% rebate off base assessments for Occupational Health & Safety Certificate of Recognition (COR) -5% rebate off base assessments for Disability Management COR (note, the 5% rebate component of the program is under review and currently frozen against any new participants)

With **retrospective adjustments**, the employer starts each year paying the basic assessment rate for the industry, and after the year is over, retrospective refunds or surcharges are made to reflect the employer's actual experience. **Prospective programs**, on the other hand, adjust future assessments through discounts or surcharges based on past years' experience.

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### Yukon

This table lists the experience rating programs used at Yukon's WCB and provides a link for further details on the program.

Year	Name of Program	Eligibility	Effect <sup>15</sup>	Balance	Surcharge/ Rebate Spread
	No experience Rating Programs in place.				

With **retrospective adjustments**, the employer starts each year paying the basic assessment rate for the industry, and after the year is over, retrospective refunds or surcharges are made to reflect the employer's actual experience. **Prospective programs**, on the other hand, adjust future assessments through discounts or surcharges based on past years' experience.

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### **Northwest Territories and Nunavut**

This table lists the experience rating programs used at Northwest Territories and Nunavut's WCB and provides a link for further details on the program.

Year	Name of Program	Eligibility	Effect <sup>16</sup>	Balance	Surcharge/ Rebate Spread
2008	Safe Advantage	Employers paying over \$40,000 in average assessments (based on prior 3 years)	retrospective	balanced	Merit/Demerit based on claims cost experience, safety and return to work management practices.

<sup>16</sup> With **retrospective adjustments**, the employer starts each year paying the basic assessment rate for the industry, and after the year is over, retrospective refunds or surcharges are made to reflect the employer's actual experience. **Prospective programs**, on the other hand, adjust future assessments through discounts or surcharges based on past years' experience.

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