Appeal Process and Procedures - Review/Appeal Bodies, Policy, Process and Procedures

The following tables identify the external and internal appeal bodies in each jurisdiction and provide links to policy, legislation and additional resources for appeal information.

Click on the link below to go directly to:

- Newfoundland and Labrador
- Prince Edward Island
- Nova Scotia
- New Brunswick
- Quebec
- Ontario
- Manitoba
- Saskatchewan
- Alberta
- British Columbia
- Yukon
- Northwest Territories and Nunavut

You may also be interested in the following topics found on our <u>Legislation & Policy</u> page:

- Under the heading "Appeals"
 - External Review/ Appeal Bodies
 - Internal Review/ Appeal Bodies
 - Advisors
- Under the heading "Power, Duties and Jurisdiction":
 - Appeal to Court

Newfoundland and Labrador

The following table identifies the external and internal appeal bodies in Newfoundland and Labrador and provides links to policy, legislation and additional resources for appeal information.

Newfoundland and Labrador	Review/Appeal Bodies, Policy, Process and Procedures
External Review/Appeal Bodies:	Workplace Health, Safety and Compensation Review Division
Internal Review/Appeal Bodies:	Internal Review Division
Policy:	Policy AP-01 Internal Review
Section of Act:	Workplace Health, Safety and Compensation Act (sections 20.7 - 37) Workplace Health, Safety and Compensation Review Division Regulations
Additional Review/Appeal information at:	 Brochure – Internal Review WorkplaceNL – Employers – Appealing a decision WorkplaceNL – Workers – Appealing a decision

Prince Edward Island

The following table identifies the external and internal appeal bodies in Prince Edward Island and provides links to policy, legislation and additional resources for appeal information.

Prince Edward Island	Review/Appeal Bodies, Policy, Process and Procedures
External Review/Appeal Bodies:	Appeal Tribunal
Internal Review/Appeal Bodies:	Internal Reconsideration Officer
Policy:	 POL-48: Internal Reconsideration POL-88: Workers Compensation Appeal Tribunal Decision Implementation
Section of Act:	Workers Compensation Act (sections 56, 56.1, 56.2, 85)
Additional Review/Appeal information at:	 Guide to Appealing a WCB Decision Workers Compensation Appeal Tribunal

Nova Scotia

The following table identifies the external and internal appeal bodies in Nova Scotia and provides links to policy, legislation and additional resources for appeal information.

Nova Scotia	Review/Appeal Bodies, Policy, Process and Procedures
External Review/Appeal Bodies:	Appeal(s) Tribunal
Internal Review/Appeal Bodies:	Internal Appeals Department
Policy:	 8.1.3R2: Appeals and Referral to a Hearing Officer; 8.1.4R: Participants in an Appeal 8.1.6: Referrals to Medical Review Commission 8.1.7R1: Reconsiderations Pursuant to s. 185(2) Where a Final Decision of the Board Addressing an Issue Has Been Rendered; 8.1.8: Requests for reconsideration pursuant to former s.196 of Chapter 10 of the Acts of 1994-1995 8.2.1: Adjournment and Referral of Appeal by Hearing Officer to Chair of Board of Directors; and 8.2.2: Interim Awards During Adjournment
Section of Act:	<u>Workers' Compensation Act</u> (sections 197-206, 238-240, 243-252, 255-256, 259-262, 267, 271)
Additional Review/Appeal information at:	 Appealing a Claim Decision Brochure – When you have a question about your decision – A guide to the WCB appeals process

New Brunswick

The following table identifies the external and internal appeal bodies in New Brunswick and provides links to policy, legislation and additional resources for appeal information.

New Brunswick	Review/Appeal Bodies, Policy, Process and Procedures
External Review/Appeal Bodies:	Workers' Compensation Appeals Tribunal
Internal Review/Appeal Bodies:	N/A
Policy:	N/A
Section of Act:	 Workers' Compensation Act (sections 34, 83.1, 83.2,) Workplace Health, Safety and Compensation Commission and Workers' Compensation Appeals Tribunal Act (sections 20, 21, 22, 23)
Additional Review/Appeal information at:	Workers' Compensation Appeals Tribunal

Quebec

The following table identifies the external and internal appeal bodies in Quebec and provides links to policy, legislation and additional resources for appeal information.

Quebec	Review/Appeal Bodies, Policy, Process and Procedures
External Review/Appeal Bodies:	Commission des lésions professionnelles
Internal Review/Appeal Bodies:	Administrative Review Department
Policy:	N/A
Section of Act:	Act Respecting Industrial Accidents and Occupational Diseases (sections 349-351, 358-358.5, 359, 359.1, 361-362, 367, 369-374, 377, 378, 429.49 to 429.59, 579)
Additional Review/Appeal information at:	Appel : Accueil : CLP - Commission des lésions professionnelles

Ontario

The following table identifies the external and internal appeal bodies in Ontario and provides links to policy, legislation and additional resources for appeal information.

Ontario	Review/Appeal Bodies, Policy, Process and Procedures
External Review/Appeal Bodies:	Workplace Safety and Insurance Appeals Tribunal
Internal Review/Appeal Bodies:	Appeals Branch ¹
Policy:	Policy 11-01-14, Reconsiderations of Decisions
Section of Act:	Workplace Safety and Insurance Act (sections 119, 120-134, 173-175)
Additional Review/Appeal information at:	 Worker Appeals Employer Appeals Appeals Services Division Practice and Procedures

Appeal Resolution Officers.

Manitoba

The following table identifies the external and internal appeal bodies in Manitoba and provides links to policy, legislation and additional resources for appeal information.

Manitoba	Review/Appeal Bodies, Policy, Process and Procedures
External Review/Appeal Bodies:	Appeal(s) Commission ²
Internal Review/Appeal Bodies:	The WCB ³
Policy:	Policy 20.10, Reconsiderations
Section of Act:	Workers Compensation Act (sections 60, 60.1, 60.2, 60.3, 60.7, 60.8, 60.91, 67, 101, 108, 109.5)
Additional Review/Appeal information at:	 Fact Sheet - Review Office Fact Sheet - Appealing an Assessment Decision Appealing a Decision - Workers Employer Appeals Manitoba Regulation 279/91, Appeal Commission Rules of Procedure Appeal Commission Worker Advisor Office

² Second and final level of appeal in Manitoba.

³ In Manitoba, the Review Office, Assessment Committee and Compliance Services are the first levels in the appeals process.

^{**}These tables have been designed for general information purposes only. The AWCBC makes no representations as to the completeness or accuracy of the information (which is not exhaustive) and individual workers' compensation boards/commissions should be contacted for specific or additional information and clarification. See AWCBC's website for links to Boards/Commissions at www.awcbc.org.

Saskatchewan

The following table identifies the external and internal appeal bodies in Saskatchewan and provides links to policy, legislation and additional resources for appeal information.

Saskatchewan	Review/Appeal Bodies, Policy, Process and Procedures
External Review/Appeal Bodies:	N/A
Internal Review/Appeal Bodies:	 Appeals Division (first level of appeal) Board Appeal Tribunal (second level of appeal) Medical Review Panel (medical questions only) Assessment Committee
Policy:	 POL 21/2013, Appeals – Claims POL 23/2014, Reversing Decisions POL 05/2005 – Appeals – Charter & Constitutional Issues POL 18/2010 – Medical Review Panels POL 20/2013, Appeals – Employer Accounts POL 22/2013, Appeals – Board Appeal Tribunal
Section of Act:	Workers' Compensation Act, 2013 (sections 15, 18, 20, 21, 22, 23, 59-65, 100, 161, 167, 169)
Additional Review/Appeal information at:	 Appeals Worker Appeals Employer Appeals

Alberta

The following table identifies the external and internal appeal bodies in Alberta and provides links to policy, legislation and additional resources for appeal information.

Alberta	Review/Appeal Bodies, Policy, Process and Procedures
External Review/Appeal Bodies:	Appeal(s) Commission ⁴
Internal Review/Appeal Bodies:	Dispute Resolution and Decision Review Body ⁵
Policy:	 The Review and Appeal Process Policy 01-07, Mandate: Office of the Appeals Advisor Policy 01-08, New Evidence, Part II, Application 1 – Interaction with the Review and Appeal Processes
Section of Act:	Workers' Compensation Act (sections 10-13, 13.1-13.5, 21(3), 45, 46, 46.1-46.4, 119, 120)
Additional Review/Appeal information at:	 Workers – Questioning a WCB-Alberta claim decision Employer – Questioning a WCB-Alberta claim decision Office of the Appeals Advisor Request for review form

⁴ Second and final level of appeal in Alberta.

⁵ First level of appeal.

British Columbia

The following table identifies the external and internal appeal bodies in British Columbia and provides links to policy, legislation and additional resources for appeal information.

British Columbia	Review/Appeal Bodies, Policy, Process and Procedures
External Review/Appeal Bodies:	Appeal(s) Tribunal (WCAT)
Internal Review/Appeal Bodies:	Review Division
Policy:	Review Division – Practices and Procedures Rehabilitation Services and Claims Manual - Chapter 13 – Reviews and Appeals
Section of Act:	Workers Compensation Act (sections 94, 94.1, 96.2, 96.3, 96.4, 96.5, 99, 221, 231–260)
Additional Review/Appeal information at:	 Review and appeal Claim review and appeal for workers and dependants Claim review and appeal for employers Health and safety enforcement review and appeals Review Division Search Review Division decisions Search Appeal Division decisions Review and Appeal Resources Assessment decision review and appeal Workers' Compensation Appeal Tribunal (WCAT)

Yukon

The following table identifies the external and internal appeal bodies in Yukon and provides links to policy, legislation and additional resources for appeal information.

Yukon	Review/Appeal Bodies, Policy, Process and Procedures
External Review/Appeal Bodies:	Workers' Compensation Appeal Tribunal ⁶
Internal Review/Appeal Bodies:	Hearing Officer or panel Appeal Panel of the Board of Directors 7
Policy:	 AP-01 Overview of Appeals AP-02 Limitation Periods for Claims Appeals AP-03 New Evidence at Appeals AP-04 Release of Claims Information to Employers
Section of Act:	Workers' Compensation Act (Part 9, Appeals and Part 10, Appeal Tribunal)
Additional Review/Appeal information at:	 Where can I get more information about the appeal process? Workers' Compensation Appeal Tribunal

Final level of appeal for claims decisions. 6

Final level of appeal for assessment or OH&S matters.

Northwest Territories and Nunavut

The following table identifies the external and internal appeal bodies in Northwest Territories and Nunavut and provides links to policy, legislation and additional resources for appeal information.

Northwest Territories and Nunavut	Review/Appeal Bodies, Policy, Process and Procedures
External Review/Appeal Bodies:	Appeal(s) Tribunal
Internal Review/Appeal Bodies:	Review Committee
Policy:	08.01 Reviewing and Appealing Decisions
Section of Act:	Workers' Compensation Act (sections 112 - 132)
Additional Review/Appeal information at:	Workers – Review and Appeals Employers – Review and Appeals